



505.662.8333



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DPU Scoop



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IS YOUR HEATING SYSTEM READY FOR WINTER?

Take time to prepare!

- ☑ Replace or clean filters. A dirty system works harder.
- ☑ Keep outside units clean.
- ☑ Keep inside vents clean.
- ☑ Look for leaky doors and windows.
- ☑ Check your thermostat.
 - » Is it on the right mode?
 - » Is your heating system kicking off after a few minutes? It could indicate other problems.
 - » Is it programmed to your schedule?

Consider hiring a professional to:

- ☑ Inspect your ducts.
- ☑ Bleed trapped air bubbles in boilers.
- ☑ Calibrate a central heating system.
- ☑ Perform tune-ups before you use your system heavily.
- ☑ Inspect fuel lines, connection points, system pressures, and heat exchangers.
- ☑ Inspect for dust and dirt build-up in motors, pumps, and fans.

HEATING SYSTEMS COME IN ALL SHAPES AND SIZES!



Have an AC? Make sure you perform any needed winter preparations soon as well.

WINTER SHUTOFF MORATORIUM STARTS NOV 15

If your account is NOT past-due on November 15, or if you are current on a payment arrangement at that time, you will be protected from utility disconnection until March 15, 2024. If you are behind and would like to discuss options to qualify for this protection, contact Customer Care, Monday through Friday, 8 a.m. to 5 p.m. at 505.662.8333 or CustomerCare@lacnm.us, or visit them in the Municipal Building at 1000 Central Ave.

Don't wait! We can provide information on various utility assistance programs and/or arrange payment plans to help you get through the colder months of winter without the worry of disconnection.

VISIT LADPU.COM/ASSIST

[DPU rule GR-13.06 C.(1) a]

COMIENZA MORATORIA DE INVIERNO EL 15 DE NOV

Si su cuenta NO está vencida el 15 de noviembre, o' si tiene un acuerdo de pago en ese momento, estará protegido contra la desconexión de servicios públicos hasta el 15 de marzo de 2024. Si está atrasado y desea analizar las opciones para calificar para esta protección, comuníquese con Atención al Cliente, de lunes a viernes, de 8 a.m. a 5 p.m. al 505.662.8333 o CustomerCare@lacnm.us, o' visítelos en el Edificio Municipal en 1000 Central Ave.

¡No esperes! Podemos proporcionar información sobre varias utilidades programas de asistencia y/o' arreglos de planes de pago para ayudarlo a pasar los meses más fríos del invierno sin preocuparse por la desconexión.

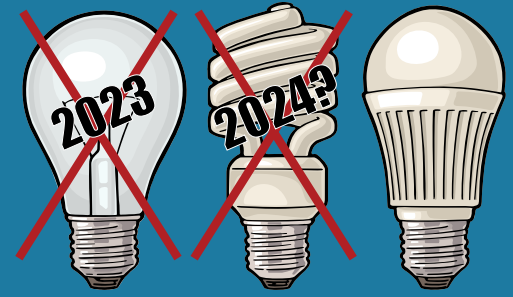
VISITA LADPU.COM/ASSIST

[DPU regla GR-13.06 C.(1) a]

Rate changes effective in October

Service	Charge Type	Thru 9/30	Starting 10/1	Frequency
Natural gas	Small meter charge	\$10.26	\$11.08	per month
Natural gas	Large meter charge	30.78	33.24	per month
Natural gas	Commodity rate	0.25	0.27	per therm
Natural gas	Commodity rate for schools	0.22	0.24	per therm
Water	Residential meter charge	12.54	13.79	per month
Water	1.5" meter charge	39.71	46.68	per month
Water	2" meter charge	59.27	65.20	per month
Water	2.5"-3" meter charge	116.96	128.66	per month
Water	4" meter charge	199.17	219.09	per month
Water	6" meter charge	420.45	462.50	per month
Water	8" meter charge	694.69	764.16	per month
Water	Commodity rates			
Water	<= 9000 gallons			
Water	All classes: Oct-Apr	6.50	6.83	per kgal
Water	Single family: May-Sept	6.50	6.83	per kgal
Water	Multi-family: May-Sept	6.50	6.83	per kgal
Water	Commercial: May-Sept	6.50	6.83	per kgal
Water	Schools: May-Sept	6.50	6.83	per kgal
Water	9100 -15,000 gallons			
Water	All classes: Oct-Apr	6.50	6.83	per kgal
Water	Single family: May-Sept	7.15	7.51	per kgal
Water	Multi-family: May-Sept	6.50	6.83	per kgal
Water	Commercial: May-Sept	6.50	6.83	per kgal
Water	Schools: May-Sept	6.50	6.83	per kgal
Water	>15,000 gallons			
Water	All classes: Oct-Apr	6.50	6.83	per kgal
Water	Single family: May-Sept	7.87	8.26	per kgal
Water	Multi-family: May-Sept	6.50	6.83	per kgal
Water	Commercial: May-Sept	6.50	6.83	per kgal
Water	Schools: May-Sept	6.50	6.83	per kgal
Sewer	Residential	45.61	46.52	per month
Sewer	Non-residential fixed charge	38.00	38.76	per month
Sewer	Non-residential variable charge	21.46	21.89	per kgal of water

All above rate changes were adopted by County Council in 2022.



Lightbulb rule is in effect now

In April 2022, a rule was passed by DOE stating light bulbs manufactured and sold must emit a minimum of 45 lumens per watt. (Traditional incandescent bulbs emit ~15 lumens per watt). This rule went into full effect on August 1, 2023.

In December 2022, the DOE proposed a rule to further increase bulb efficiency to 120 lumens per watt for the common bulb. If passed, this would go into effect by the end of 2024, essentially banning CFL bulbs.

As a side note, it is important to remember to dispose of CFL bulbs properly whether this rule passes or not. These bulbs contain mercury which may be released as mercury vapor if the bulbs break. In Los Alamos County, you can take CFLs to the Eco Station during the monthly Household Hazardous Waste collection days.

While you can continue to use whatever bulbs you have, you won't be able to get incandescent replacements for common bulbs in the stores.

Exceptions: appliance bulbs; black lights; bug lamps; colored bulbs; infrared bulbs; left-hand threaded bulbs; plant lights; flood lights; traffic signals; and some specialty bulbs.

While LED bulbs are more expensive, they last significantly longer than other bulb types lowering operating costs. LEDs are much cooler to the touch too. Less wasted energy and less chasing people around your house turning off lights after they leave the room.

Are you in need of utility assistance?

Please visit ladpu.com/assist for more information or to apply

Please consider contributing to the Utility Assistance Fund

Sign up to donate monthly through your utility account at ladpu.com/donate

LOS ALAMOS
Department of Public Utilities

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