L S A L A M S Department of Public Utilities

DPU's goal to phase out natural gas service by 2070 is an ambitious one, set by the Los Alamos Board of Public Utilities in 2020. Guided by this goal, the Department of Public Utilities (DPU) is continually exploring pathways to drive a shift away from natural gas for heating, cooking and other energy needs by electrifying appliances for homes and businesses.

Community perspectives matter! To put meaningful stepping stones in place to achieve this goal, DPU is seeking the input of its utility customers. We are conducting a survey in collaboration with researchers at UNM and NMSU to assess preferences, concerns and potential barriers to switching from natural gas to electric appliances.

- We will gather insights on cost, reliability, environmental impact and experience with electric alternatives.
- Survey results will help shape policies, incentive programs and outreach efforts aimed at facilitating an equitable and efficient transition to an all-electric future.
- Current DPU utility customers may participate. Researchers will analyze responses alongside historical consumption data.

The online survey is being conducted in two parts. We encourage you to take both parts!

Part 1:

This part of the survey is essential for any electric/gas utility customer wishing to participate. It is expected to take about 10 minutes of your time.



https://ladpu.com/Part1

The survey will close on September 8, 2025!

All information collected is confidential and will be used only for research purposes.

Part 2:

Those customers willing to dig a little deeper after completing Part 1 will respond to several electrification scenarios to help the researchers analyze community sentiment for a variety of electrification considerations. Part 2 is also expected to take about 10 minutes to complete.



https://ladpu.com/Part2

Los Alamos Dept of Public Utilities (505) 662-8333 • CustomerCare@lacnm.us 1000 Central Ave Suite 130, Los Alamos, NM 87544

