Department of Public Utilities

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Electric, Gas, Water, and Wastewater Services

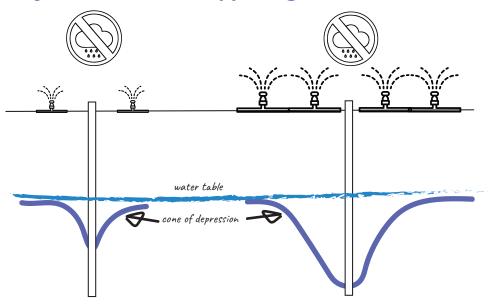


# **DPU Dispatch**

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#### Dry Times: What is Happening Down In Our Wells



When we pump water, it lowers the water table near the well, known as the **cone of depression**. This isn't usually a concern, except when it's dry and everyone still wants—and needs—water.

2023

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Water Rule W8 is designed for everyone to have the water they need and still provide capacity for outdoor water use. If we all water whenever we want, we **risk lowering the cone of depression to dangerous levels,** especially when replenishment rates of the aquifer are slow.

In turn, this makes **our water production more expensive** by requiring us to operate more wells at once, or, more drastically, to dig deeper wells.

#### BEARS HAVE ADAPTED TO LIVING NEAR PEOPLE. WILL YOU ADAPT TO LIVING NEAR BEARS?

Black bears naturally fear humans. Nonetheless they find the scent of our food irresistible, especially when their own food is scarce. To help keep bears safe and healthy, don't allow them access to foods they wouldn't eat in their natural environment!

- Black bears avoid humans unless they become conditioned to eating human food or garbage. This is why it's important to secure your garbage!
- Don't tempt bears. Remove bird feeders when bears are active. Birdseed and grains are calorie rich and especially attractive to bears.

IVING WITH WILDLIFE rought to you by the Los Alamos Police Department

 Never leave pet food outside! If you have outdoor pets, feed them enough for one sitting and then remove the bowl. Store pet food in a secure, bear-proof spot.

- Clean outdoor grills to remove grease and fat, and then store cleaned grills and smokers where bears can't reach.
  - If you know of bear activity around you, tell your neighbors. Remind them of these tips so they can avoid bear conflicts.
  - For more information on bears, call the Los Alamos Animal Shelter at 505.662.8179 or NM Game & Fish at 888.248.6866. On the web: www.wildlife.state.nm.us.

#### Cut Your Losses — Keep Trees Away From Power Lines

In a place like Los Alamos, you are bound to see tree branches that have grown too close to power lines. Trees that touch power lines can cause power outages, fires and electrocution! Let's all work to take care of branches before they become hazardous.

If a tree is growing close to a power line on a utility easement or in a public space, trimming it is Los Alamos County's responsibility. However, if a tree

is growing toward an electric service line on private property (also called an electric drop), trimming it is the property owner's responsibility. It is important to trim branches before they become dangerously close to the line!

If you have questions or concerns about trees and power lines, or if you would like to report a hazardous tree situation, please complete our online form at ladpu.com/trees or call Customer Care at 505.662.8333.

### DPU is a Public Utility!

#### What does that mean?

Unlike an investor-owned utility, DPU focuses on service and community involvement rather than profits. DPU is a department under the Los Alamos County government, owned by the community, and governed by the Board of Public Utilities (BPU).

Consisting of five voting members appointed by the Los Alamos County Council, BPU is comprised of locals—they are customers of DPU, Los Alamos tax payers, and your neighbors.

BPU meetings are open to the public. The board meets on the first Wednesday of each month for work sessions and the third Wednesday of each month for regular meetings. All meetings are held at 5:30 p.m. in Council Chambers in the Los Alamos County Municipal Building at 1000 Central Ave. The public may attend in person or via Zoom. Meeting links can be found at **ladpu.com/BPU**.

#### Are you in need of utility assistance?

Please visit **ladpu.com/assist** for more information or to apply.

#### Would you like to contribute to the Utility Assistance Fund?

Sign up to donate monthly through your utility account at ladpu.com/donate

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