

Los Alamos County **Economic Vitality Strategic Plan**

Adopted May 28, 2019 By Los Alamos County Council

CONTRIBUTORS: ECONOMIC VITALITY ACTION TEAM

This Economic Vitality Strategic Plan 2019 (EVSP2019) is the collective work of the members of the Los Alamos County Economic Vitality Action Team (EVAT) listed below. The EVSP2019 replaces the original EVSP2010 that was accepted by the Los Alamos County Council in April 2010.

The EVAT was established in May 2010 according to guidelines in EVSP2010 Appendix D, which deemed that the group be advisory to the County Manager and comprised of County department staff, as well as representatives of relevant industries who are committed to the economic prosperity of Los Alamos. While the individual members have varied over time, EVAT has been comprised of representatives who bring relevant experience and knowledge of the U.S. Department of Energy/National Nuclear Security Administration, Los Alamos National Laboratory, University of New Mexico-Los Alamos and Los Alamos Commerce and Development Corporation, as well as expertise in finance, real estate, community development and the community at-large.

Joanie Ahlers

Economic Development Administrator Los Alamos County

Paul Andrus

Community Development Director Los Alamos County

Harry Burgess

County Manager Los Alamos County

Micheline Devaurs

Former Business Operations Los Alamos National Laboratory Los Alamos Resident

Tony Fox

Vice President of Institutional Advancement & Scholarship - LANL Foundation White Rock Resident

Doug Hintze

Manager of Environmental Management Los Alamos Field Office U.S. Department of Energy

Paul Johnson

Interim Chief Executive Officer Zia Credit Union, Los Alamos

Kathy Keith

Executive Office Director Community Partnerships Office Los Alamos National Laboratory

Steve Lynne

Deputy County Manager Los Alamos County

Ian Maes

Realtor - RE/MAX FIRST of Los Alamos

Linda Matteson

Asst. to the Los Alamos County Manager Los Alamos County

Charlie Nakhleh

Executive Officer Weapons Programs Los Alamos National Laboratory

Antonio Redondo, PhD

Division Leader Richard P. Feynman Center for Innovation Los Alamos National Laboratory

Cindy Rooney

Chief Executive Officer
University of New Mexico-Los Alamos

Bret E. Simpkins

Associate Laboratory Director Facilities & Operations Los Alamos National Laboratory

Kelly Stewart

Marketing Specialist Los Alamos County

Patrick Sullivan

Executive Director
Los Alamos Commerce
and Development Corporation

Dave Woodruff

Former President/Chief Executive Officer Zia Credit Union, Los Alamos



EXECUTIVE SUMMARY



THIS ECONOMIC VITALITY STRATEGIC PLAN is intended to provide a roadmap for Los Alamos County's efforts to improve and enhance our community's living and working environments. Enclosed you will find a review of our efforts since the last update of this plan, a presentation of our current economic conditions, and an outline of our goals as we progress into the future.

Los Alamos County has historically been linked to the establishment and operation of the Los Alamos National Laboratory. Today, the Laboratory remains the largest employer not only for the County, but for the North Central New Mexico region, as well. This fact underscores the importance of the Laboratory as an economic driver, and the following plan considers how the community and its neighbors can capitalize on this important resource in an effort to improve the lives of all.

At present, the Laboratory is undergoing an expansion with increased budgets and hiring projections, and this fact has created a significant unmet demand for housing within the region. The first listed goal is to address this need for housing, as the underlying assumptions for economic growth within the region rely upon having an adequate workforce to support the Lab's operations. Concurrent with this need, however, is the desire to enhance the quality of life for our citizens. Increased housing opportunities support this goal as an increase in population creates the opportunity for new and expanded businesses, which can provide both additional employment and increased amenities for those living in the area.

This document is intended to support actions towards enhancing our economic vitality. This choice of words is not by accident, as "economic vitality" includes not only the act of increasing the fiscal standing of our constituents, but also considers the local environment's ability to develop, grow, and sustain the many elements that are necessary for a local economy to flourish. Since the Laboratory is an important driver for our economy, this plan considers how we can build a community that supports the workforce essential to its operations. In that vein, the plan considers not only housing, but also quality of life factors and the need for the diversification of our economy.

The following discussion explores these issues and attempts to provide guidance for focusing our efforts towards the listed goals. Economic development is a broad-based yet continuous process, and by coordinating our community's efforts it is hoped that this document can facilitate the creation of new and exciting prospects for our citizens and the organizations within our County.

Sincerely,

Harry Burgess
Los Alamos County Manager

TABLE OF CONTENTS

PAGE 6 I. 2010 GOALS: PROGRESS REPORT

Page 7 2010 Goal 1 Page 8 2010 Goal 2 Page 10 2010 Goal 3 Page 12 2010 Goal 4

PAGE 14 II. LOS ALAMOS COUNTY 2019 SNAPSHOT

PAGE 28 III. 2019 GOALS

Page 30 2019 Goal 1 Page 32 2019 Goal 2 Page 34 2019 Goal 3 Page 36 2019 Goal 4

PAGE 38 IV. ACTION PLAN

Page 40 2019 Goal 1 Page 44 2019 Goal 2 Page 48 2019 Goal 3 Page 52 2019 Goal 4

PAGE 57 APPENDICES

INTRODUCTION

The Economic Vitality Strategic Plan (EVSP) presents a 10-year vision of what is desired from our local community in the future, within the context of the current and predicted economic environment.

This plan was created by the members of the County Manager's Economic Vitality Action Team (EVAT). It replaces the initial EVSP developed and adopted by the County Council on April 5, 2010. EVAT members conducted an extensive review of the 2010 plan goals and actions to determine what had been accomplished, what issues were still relevant, and what new issues, initiatives, County priorities, and projects should be added. Since 2010, Los Alamos County has accepted strategic plans for wayfinding, branding and tourism, as well as a Comprehensive Plan. These strategic plans that impact the progress and implementation of this EVSP have been noted to ensure their future coordination.

The 2019 plan provides the basis for aligning actions, services and projects to further Council's strategic goals. It will also improve the County's ability to communicate its economic goals and initiatives to Los Alamos citizens, prospective residents and potential investors.

Section I is a progress report of the headway made on the 2010 EVSP goals, objectives and actions, checking off achievements and listing those items still in progress. Section II is the Los Alamos County 2019 Snapshot, a comprehensive summary of the existing economic conditions, including both 2010 accomplishments, as well as additional changes and advancements that have occurred during the past nine years and inform the 2019 Plan. Sections III and IV present the goals, objectives and actions the County will pursue, as well as an action plan that defines the roles, responsibilities, timeline and metrics for planning, managing and assessing these initiatives during the next five to 10 years.

This plan is divided into three sections: the past, the present and the future. SECTION I (the past) reviews the goals of the 2010 EVSP, including the actions completed. SECTION II (the present) provides a snapshot of the County's economic development landscape in 2019. SECTION III (the future) presents future goals, in order of priority, accepted by Council and implemented during the next five to 10 years. SECTION IV provides an action plan with specific tactics, responsible parties, estimated costs, potential funding sources and a list of performance measures.

SECTION I: 2010 GOALS

Goal 1

Support and retain LANL as the area's best wealth producing employer

Goal 2

Diversify the economic base

Goal 3

Increase quality of life opportunities

Goal 4

Increase the availability of housing in the County, both affordable and at market rate

SECTION II: LOS ALAMOS COUNTY 2019 SNAPSHOT

Demographics

Los Alamos County has a predominantly wealthy, educated population of $\sim 19,000$, seeking growth opportunities.

Housing

The County is exploring all land use and development opportunities to rehabilitate and build new housing.

Quality of Life

Los Alamos County offers a small-town atmosphere, low unemployment, low crime and excellent schools, as well as minimal, stress-free commute times, free public transportation, and rich cultural and recreational assets and opportunities.

Economic Development

The County continues to develop planning tools, process improvements, incentives and land development opportunities to create a responsive, business-friendly environment that supports businesses and industries outside of LANL.

Los Alamos National Laboratory

LANL is Los Alamos County's principal economic driver and most valuable asset. The County's goals to provide more housing, amenities, infrastructure and complementary economies directly support LANL's crucial talent recruitment and retention efforts.

SECTION III: FUTURE GOALS

Goal 1

Increase the availability of quality housing in the County, both affordable and market rate

Goal 2

Define and address quality of life priorities

Goal 3

Grow a separate, complementary economy to LANL

Goal 4

Support and retain LANL as the area's best wealth producing employer

SECTION IV: ACTION PLAN

Goals 1-4

The EVSP Action Plan table segments action items under the four goal areas: housing, quality of life, economic diversification and LANL.

The Action Tables include:

- Description of actions
- Responsible parties and partners
- Estimated costs
- Potential funding sources
- Implementation timing
 - > NT: near-term goals 0-3 years
 - > MT: mid-term goals 4-7 years
 - > LT: long-term goals 8-10 years

I. 2010 GOALS



PROGRESS REPORT

In the nine years since the 2010 Economic Vitality Strategic Plan was adopted by Council, significant progress has been made toward the four identified focus areas: 1) Support and retain Los Alamos National Laboratory (LANL) as the area's best wealth producing employer; 2) Diversify the economic base; 3) Increase quality of life opportunities; and 4) Increase the availability of housing in the County, both affordable and at market rate. This section lists the actions pursued and progress made on each of the four goals identified in 2010.

2010 GOAL 1

Support and retain LANL as the area's best wealth producing employer

OBJECTIVE

LANL remains the nation's premier national security and science laboratory

ACTIONS IN PROGRESS

 Develop outreach event series (partnered tech/community briefings) that is established and well attended

ACTIONS TAKEN:

Establish robust LANL advocacy program in the region.

The County established advocacy programs and partnerships with the following groups:

Regional Coalition of LANL Communities

Founded in 2011, this organization pro-actively addresses issues of the neighboring cities, counties and pueblos directly affected by LANL. As one of several founding and funding members, Los Alamos County provides strategic input, promotes events and marketing materials, and participates in lobbying efforts with state and federal legislators regarding key issues, such as increased funding for environmental clean-up and pit production operations.

Regional Development Corporation of Northern New Mexico (RDC)

The RDC is a regional economic development organization focused on creating a diverse and sustainable economy in Northern New Mexico, specifically Los Alamos, Rio Arriba, Santa Fe, Taos, San Miguel, Mora and Sandoval counties. The RDC works collaboratively to create new jobs in the region by strengthening

services to businesses and developing the infrastructure, public policy and workforce to support job growth. The Regional Economic Development Initiative (REDI) seeks to diversify the economy through the development of industry clusters according to a long-term strategic plan, and the Venture Acceleration Fund (VAF) program supports high-tech, manufacturing and rural start-up ventures through a competitive funding process.

Richard P. Feynman Center for Innovation (FCI)

FCI manages technology transfer for LANL, identifying mission-focused innovations that may have commercial applications and/or may be marketable, thereby providing support to the innovators to bring the applications to market. Los Alamos County partners with FCI on economic development initiatives, including funding the co-op work space (projectY) and supporting DisrupTECH, an annual outreach event designed to assist LANL spin-out businesses and entrepreneurs in attracting private investors.

U.S. Department of Energy (DOE)/ Office of Environmental Management

Los Alamos County Department of Public Utilities (DPU) operates the County-owned electric, gas, water and wastewater systems. In 2017, DPU partnered with DOE's Environmental Management

Los Alamos Field Office to submit applications to the Office of the State Engineer (OSE) to add groundwater remediation and additional points of diversion to monitor and control a chromium plume in the Pajarito Plateau aquifer.

Support development of research centers outside of LANL.

New Mexico Consortium's Biolab

Formed in 2006 to facilitate collaborations between researchers from the Lab. universities and private industry, the New Mexico Consortium has fostered cooperative research efforts in the areas of advanced computing, biomedical engineering, human health and agriculture, and modeling and analysis, generating more than 150 jobs. In 2011, Los Alamos County Council approved a \$2.6 million Local Economic Development Act (LEDA) grant, to support the New Mexico Consortium's acquisition of equipment and construction of the area's first wet laboratory/greenhouse facility at the Entrada Research Park. The 26,000 square foot facility, completed in 2013, promotes unprecedented cross-disciplinary research in the areas of plant biology, biomedical technology and engineering, and serves as a test bed for bioscience innovation.

2010 GOAL 2

Diversify the Economic Base

OBJECTIVE

Los Alamos doubles the amount of primary income derived from non-LANL sources

The metric "primary income" for Los Alamos is subject to multiple interpretations and was not defined for the 2010 EVSP. Therefore, no precise baseline was established to accurately measure performance for this objective.

However, all but one of the Supporting Actions described below were achieved which, combined, provide a solid foundation for increasing job opportunities and revenue to the County. See EVSP 2019, Goal 3 Grow a Separate, Complementary Economy to LANL.

ACTIONS IN PROGRESS

 Construct several new technology facilities to attract high-end companies

ACTIONS TAKEN:

Brand and promote Los Alamos in support of and consistent with the Economic Vitality Strategic Plan.

The County procured contract services to create a brand platform, narrative, identity and a Brand Action Plan approved by Council on April 4, 2017. The plan provides a road map of strategies, tactics and measures to help residents, businesses, organizations and local government become Los Alamos ambassadors, working together to make the community a great place to live, work, play and stay. This ambassadorship focus serves to positively shape the perceptions of Los Alamos in the minds of business and talent prospects, as well as tourists and visitors.

Assure every property in Los Alamos has access to broadband communication service.

Through the Regional Economic Development Initiative (REDI), the County assisted in the development and implementation of REDINet, a high-speed, open access, community broadband network. Owned and operated by a consortium of local and tribal governments, including the

counties of Los Alamos, Rio Arriba and Santa Fe, the City of Española, the Pueblos of Okay Owingeh, Pojoaque, Santa Clara and Tesuque, and the North Central New Mexico Economic Development Council of Governments, REDINet provides additional bandwidth to participating Northern New Mexico anchor institutions and local internet service providers that serve the area's communities.

Establish or support one or more advanced technology or workforce training centers outside LANL. Promote Los Alamos as a community testbed and model for emerging technologies.

The New Mexico Consortium's facilities have served as a research center, an advanced training center and a testbed for emerging technologies, including UbiQD's quantum dots manufacturing, Viome's artificial learning engines and the biolaboratory, described in detail under EVSP 2010 Goal 1 (page 7).

Seek to have headquarters of any new Valles Caldera-related National Park or Preserve unit located in Los Alamos County. Seek to have Manhattan Project National Historical Park created in the community.

In 2015, legislation was signed into law to create the new Manhattan Project National Historical Park (MPNHP). Concurrently, the Valles Caldera National Preserve was designated a National Park, essentially making Los Alamos the gateway to three National Parks. The MPNHP site's visitor center is located in downtown Los Alamos, and staffed with Park Rangers.

Reestablish scheduled commercial passenger air service.

The County contracted with two passenger air service providers between 2013 and 2015. However, without the primary federal subsidy provided to other likesized destinations, as well as scheduling issues and weather cancellations, it was determined that the service could not attract the travel traffic required to make if financially sustainable.

Establish a world-class higher education program in science, technology and engineering, and other professions, graduate and/or undergraduate.

The Los Alamos campus of University of New Mexico coordinated with LANL to determine the education and expertise the Lab is seeking to fill entry level positions and developed certification programs in Environmental Science, Emergency Medical Technology and Cyber Security.

Construct a hotel, conference center and tech attraction in downtown.

A new hotel product has long been a goal for the County to compete with other area lodging establishments for LANL visitors. This need was underscored with the 2013 permanent closure of the Hilltop House and the 2015 temporary closure of Motel 6 to complete improvements. Since that time, the Hilltop House property was purchased in 2015 by Texas Capital Partners, with plans to rehabilitate and reopen the hotel. In addition, the Pueblo Canyon Inn and Gallery changed ownership and was reopened as a new Bed & Breakfast (B&B) in 2016, and the Canyon Inn B&B, once an extended stay property, was purchased and renovated to expand its capacity from two to four rooms, opening in January 2018. Lodgers' Tax revenues from FY2014 through FY2018 increased 16%.

^{*}Texas Capital Partners is also the parent company Mountain Capital Partners, which now operates the Pajarito Mountain resort and recreation facilities, as well as other ski resorts throughout the southwest.

2010 GOAL 3

Increase quality of life opportunities

OBJECTIVE

Los Alamos is the community of choice as the place to live for all of our workforce, including young adults and entrepreneurs. Most everyday goods and services are available locally with reasonable selection at competitive prices. Los Alamos is increasingly attractive to our commuter workforce as a place to shop and dine.

ACTIONS IN PROGRESS

- Establish high-end, substantial
 RV/Camping park
- Establish and enhance world-class sporting events

ACTIONS TAKEN:

Establish an anchoring retail store.

Smith's Marketplace Following a concerted public effort and partnership with the Los Alamos Public Schools, the County secured the first Smith's Marketplace in the state of New Mexico, replacing an undersized and outdated Smith's Food & Drug. The new store provides the product variety, food services and soft goods items consistent with a "big box" store, helping to keep residents shopping on "the Hill" and contributing to the local economy, as evidenced by an overall GRT increase in the retail sector.

Fully implement Los Alamos Creative Cultural District. The district will comprise the pedestrian core of the downtown and will be branded to encourage heritage tourism.

Creative District Los Alamos County expanded its contract with the Los Alamos MainStreet to include a half-time Creative District curator to coordinate with attractions and businesses in the Los Alamos Creative District, and to implement the Los Alamos Creative District Master Plan. Series such as "On Tap," "Tuesdays at the

Pond," the Summer Friday Night Concert Series and annual ScienceFest brought thousands of locals and visitors to businesses and outdoor venues within the Creative District.

Develop and implement approaches to improving the appearance of commercial areas.

Downtown Projects The County completed numerous capital projects to improve both the function and appearance of public facilities. In Los Alamos, projects included a new County Municipal building and Nature Center, refurbishments to Historic Fuller Lodge and Ashley Pond Park and streetscape improvements in the downtown district. In White Rock, the County built a new fire station, visitor center and public library, and renovated existing space to accommodate the senior and youth activity centers. Streetscape improvements to White Rock's main arterial, State Road 4, were made to encourage visitors to stop and visit the commercial areas, and the Cañada del Buey trail was paved throughout the downtown to encourage pedestrian and cycling activity.

Art in Public Places Since 2010, the Art in Public Places Board have contributed to downtown revitalization through more than \$650,000 of outdoor art installations designed to enhance public facilities and engage the public, including giant pottery along the SR4 right-of-way.

Code Enforcement County Council adopted more comprehensive property maintenance codes in 2016 to address blight in Los Alamos and White Rock, correcting unsightly, unsafe conditions.

Develop and implement a comprehensive signage program supporting effective wayfinding to attractions and commercial areas.

Wayfinding Plan With the goal of enhancing the visitor experience at every interface and increasing visitation to attractions, the County commissioned a professional consultant to conduct a comprehensive analysis of Los Alamos assets, considering everything from existing signage and parking lots to traffic flow and the Lab's guard gates, as well as input from the Lab, attractions and visitors. The plan, completed in November 2017, provides recommendations for cohesive, updated or additional signs with a focus on mobility for bicyclists and pedestrians. The first phase of implementation of Wayfinding has been funded in the FY20 budget.

Construct a Teen Center.

Los Alamos Teen Center The County transformed the historic Community Building at Ashley Pond into a multi-media Teen Center in downtown Los Alamos, within walking distance to restaurants, transit and other public resources like Mesa Public Library and the skate park.

Identify categories of retail service businesses that will complement the existing retail mix and establish a program of proactive recruitment of businesses in the targeted categories.

Los Alamos County's Economic Development Division, together with the LACDC Executive Director, worked with commercial developers and regularly attended the International Council of Shopping Centers (ICSC) RECon show in Las Vegas to pro-actively recruit restaurants, hotels and other retail businesses to the County.

2010 GOAL 4

Increase the availability of housing in the County, both affordable and at market rate

OBJECTIVE

Quality housing is available at reasonable prices across a broad spectrum of types, styles and sizes. Homes and neighborhoods present a positive community image.

ACTIONS IN PROGRESS

- Establish realistic targets and goals for population and housing growth, if any
- Create additional independent senior housing/condos

ACTIONS TAKEN:

Encourage construction of affordable "green" housing units (per Los Alamos Affordable Housing Plan).

A-13/12 Located at the Los Alamos Townsite, just south of Trinity Drive and east of the Los Alamos Medical Center, this 12-acre site overlooks Los Alamos Canyon with 180-degree mountain views. It is the ideal location for "The Hill," 150 Class A, high-end apartments that will be constructed, owned and operated by a Santa Fe developer, pending completion of the due diligence process in mid-2019. Though not LEED-certified, the project includes green practices, such as water harvesting, and will provide another high-demand housing option.

A-9 This 4.2 acre parcel on the north side of DP Road in Los Alamos is within a few blocks walk from Smith's Market-place and other downtown amenities. Bethel Development has purchased the property and will build 70 one-, two- and three-bedroom units known as Canyon Walk Apartments. Homeowners will be low-income qualified. The project will use tax-credit incentives supplied through the State of New Mexico.

A-8-b Located on the southwestern edge of DP Road and bordered by Los Alamos Canyon to the south. This 3.2-acre transfer parcel from the Department of Energy has been deeded to the County and rezoned as mixed-use. Bethel Development is pursuing a second low-income qualified tax incentive project on a portion of A-8-b, across the street from A-9 on DP Road. The new project, "The Bluffs," proposes 70-90 units designed especially for seniors, pending funding approval from the New Mexico Mortgage Finance Authority (MFA).

Encourage rehabilitation/
redevelopment of appropriate
existing housing stock to
improve quality/appearance
of housing and address
"affordable" housing needs.

A Homebuyer Assistance Program (HAP), approved by Council, was launched in 2017, offering prospective homebuyers who are low-income qualified an opportunity to apply for loan assistance when buying in Los Alamos.

The Home Renewal Program (HRP) was launched in 2016, offering low-income qualified homeowners in Los Alamos County the opportunity to apply for both financial assistance and a technical assistance program. The deferred 0% interest loans pay for critical improvements, including energy efficiency upgrades, code compliance repairs and new roofs that greatly improve the livability of older housing stock in the community.

Clean Up Day The annual County-wide "Clean Up Los Alamos" Day, held at the end of each April, encourages neighborhood clean-up events just before high fire season. The County's Environmental Services Department offers free trash disposal at waste stations and hosts a volunteer appreciation picnic.

Brush and Bulk Collection In an effort to keep neighborhood curbs clear of debris, the County switched from quarterly curb pick-up of large items to pick-up by appointment for a \$25 fee. Additionally, homeowners and renters are now offered a free roll cart for biweekly yard waste collection

Encourage rehabilitation/ redevelopment of appropriate existing housing stock to improve quality/appearance of housing and address "affordable" housing needs (continued).

Code Enforcement With Council's adoption of more comprehensive property maintenance codes, the County's nuisance code enforcement program now addresses blight in neighborhoods, and improved curb appeal for homeowners.

Develop policy and master plan for development of A-19; model development for environmental sustainable practices; market to commercial and residential builders.

A-19 The County Manager's Office, along with Economic Development and Community Development attracted a large residential developer to design and build out 161 single family homes on this 60-acre DOE transfer parcel. Located on the north side of State Road 4, just west of the White Rock Visitor Center, this new housing development, known as Mirador, includes 2.5 acres designated for commercial use and will be the first largescale development in White Rock in more than 18 years. Developer A-19-A-1 Acquisition Group commenced blasting to make way for infrastructure build-out with construction scheduled to begin in Spring 2019.



II. LOS ALAMOS COUNTY 2019 SNAPSHOT



Since the 2010 ESVP, there have been many changes to the County's economic environment. Decisions made by the Los Alamos National Laboratory, as the County's largest employer, often create the most significant impact to our local economy. During this period, the Laboratory has been impacted by cyclical changes in its available budget, initially experiencing decreases but more recently receiving important additions to its overall operating budget. For the past two years, LANL has actively recruited more than 2,000 new employees to replace retirees, compounding local demand for housing. In 2014, a new Smith's Marketplace opened in Los Alamos, providing a much broader range of products - including both groceries and general merchandise - than were previously available. The overall Smith's development includes over 10,000 square feet of new retail space as well, which has attracted new businesses to the community. In the same time frame, Los Alamos County invested over \$50 million in new development projects, replacing several public facilities but also adding new services and facilities for the public's enjoyment. High values placed on available properties, specifically including those that are obsolete or blighted, have slowed the process of redevelopment in Los Alamos and White Rock. The Department of Interior (DOI) established two National Parks (Manhattan Project National Historical Park and Valles Caldera National Preserve) that border County land, prompting the County to pursue new Tourism opportunities, including the development and adoption of a plan focused on this subject. Despite the closure of two hotels over this period, Lodgers' Tax revenues have steadily increased since 2013, exceeding pre-recession highs.

The following section will provide a snapshot of the existing state of the County's economic environment, with highlights of the following key issues and priorities:

- Demographic Profile population, median age, average household income, unemployment and top employers
- Housing supply/demand, land development
- Quality of Life safety, governance, transportation, capital improvements, amenities, schools
- **Economic Development** initiatives to improve infrastructure and increase hospitality, retail and workforce offerings
- LANL collaborations and influence

This review of Los Alamos County's economic assets and challenges begins to reveal the gaps and potential solutions. Section IV "Goals" presents a path forward.

DEMOGRAPHIC PROFILE

Demographic Characteristics

Los Alamos residents are highly educated, with many residents holding a Master's degree or Ph.D., and almost three-quarters of the households having an income higher than \$65,000. Most households are affluent married-couple families, having an active lifestyle, both civic-minded and physically. The population averages 43 years of age, participates in a wide range of public activities and sports, and travels extensively.

Los Alamos is set apart from its competition by its assets, including a variety of available outdoor activities, top ranked schools, rich scientific history, cultural diversity and the positive attitude of its citizens toward volunteerism.

Community life features a small-town atmosphere, low unemployment, low crime rates and excellent schools. Cultural and recreational opportunities abound, with plenty of hiking and biking trails, skiing at the local Pajarito Mountain, and access to three National Parks within a 15-minute drive.

Population

There has been no significant population growth in Los Alamos County in nearly forty years. Although the trend has reversed due to the improved national economy and the federal defense budget supporting the continued LANL funding, the sub-25,000 population limits the County's ability to attract national retail.

Demographic Snapshot: 2010 to 2018*

| METRIC | 2010 | 2018* | | |
|------------------------------|------------|-----------|--|--|
| Daytime Population * * | 24,000 | 25,600 | | |
| Resident Population | 17,950 | 19,101 | | |
| Median Age | 44.3 years | 43 years | | |
| Average Household Income | \$101,535 | \$110,190 | | |
| Unemployment Rate | 3.9% | 3.8% | | |
| High School Degree or Higher | 99.3% | 98% | | |
| Bachelor's Degree or Higher | 64% | 65.6% | | |

Major Employers * * *

| EMPLOYER | BUDGET | # EMPLOYEES | | |
|--------------------------------|----------------|-----------------|--|--|
| Los Alamos National Laboratory | \$2.66 billion | 11, <i>7</i> 43 | | |
| Los Alamos County | \$199 million | 677 | | |
| Los Alamos Public Schools | \$78 million | <i>7</i> 83 | | |
| Los Alamos Medical Center | Unavailable | 252 | | |

^{*}Estimated projections in 2018 dollars U.S. Census Bureau, census.gov

^{**}LANL.gov/Community Economic Impact

^{***}FY20 Data from Individual Los Alamos County Employers

HOUSING

Los Alamos Housing Trends

The current housing demand in the Los Alamos is extremely high, with available inventory at an all-time low. Between 2016 and 2019, the County has sought to meet the housing needs of 2,500-3,000 LANL employees who are retiring and want to stay in Los Alamos, as well as the same number of new, younger employees—and their families—who LANL is hiring to replace them.

There is a very limited supply of housing stock with limited variety of housing price ranges. LANL data demonstrates that 57% of their workforce is choosing to reside outside of Los Alamos County. It is believed that if more, quality housing stock can be developed, many of these commuters will choose to buy a home and live in Los Alamos.

These trends present an unprecedented need for housing units of all types including, rental unit apartments, multi-family townhouse/condominium units, low income affordable housing, senior housing for purchase, single family homes and rightsizing options for "empty-nesters."

| | 1990 | 2000 | 2010 | 2018* |
|---------------------|---------|--------|-----------------|--------|
| Resident Population | 18, 115 | 18,343 | 1 <i>7</i> ,950 | 19,101 |

Pursuant to the County Council's Strategic goal—increasing the amount and types of housing options—the County's Community Development Department (CDD) plans to commission a professional housing study to provide a more current and accurate understanding of housing needs and gaps in housing stock.

The County will explore all opportunities to convert available land or blighted properties to their highest and best use, utilizing existing policies and funding programs, such as land donation for affordable housing, the Homebuyer Assistance Program and the Home Renewal Program. The CDD has stepped up efforts via code enforcement to spur private commercial property owners to clean up their properties and, in some cases, move toward demolition of unsafe structures—potentially for redevelopment.

Land Development

The County's Economic Development Division has established a land asset inventory and is working with the DOE to transfer remaining parcels. As recommended by the Comprehensive Plan, transfer parcels are being rezoned and subdivided for future development of commercial and residential products to attract new residents, retail and workforce.

As of 2019—in addition to parcels A-8-b, A-9, A-13 and A-19 detailed under Goal 4 of the EVSP2010 Progress Report (pages 36-37)—the following mixed-use and residential projects are in different stages of development to add as many as 380+housing units to the market between 2019 and 2021:

^{*}Estimated projections in 2018 U.S. Census Bureau, census.gov

- Oppenheimer/Trinity Office Building Renovation: A local developer is working to convert this space into a mixed-use development, including apartments, by adding an additional floor to an existing office building, which will add more rental units.
- Quemazon In-Fill project: This project, in the Quemazon subdivision, added ten units at the base of the community.
- BeeHive Homes Opens in White Rock: In March, a much-needed facility for assisted living for the elderly was opened in White Rock. BeeHive Homes constructed a new, spacious facility that offers 15 rooms in a home-style living atmosphere. Based out of Albuquerque, BeeHive Homes gives residents new options for personal care. The new facility fills a gap in senior services to offer affordable long-term care.



QUALITY OF LIFE

The programs and projects designed to make Los Alamos a special place to live, are the same initiatives that make this the perfect place to visit, start a business and make a new home. From public safety, social services and infrastructure improvements to protecting and maintaining the County's open spaces, recreation, and cultural amenities, the following initiatives and investments will help to improve environmental stewardship, economic sustainability, and quality of life.

A Safe and Healthy Community

Safety is a key quality of life marker when choosing to stay or move to a new community. Los Alamos County consistently receives high scores by entities like the National Council for Home Safety and Security, LIVABILITY.com and other media that regularly rate crime statistics as part of a community's demographic profile. While Los Alamos' remote, cul-de-sac location certainly helps to keep crime at bay, the presence of a high-security national laboratory is another strong deterrent. In addition, the County contributes funding and/or event support for the following safety programs that are designed to keep Los Alamos children safe.

Community Health Council Initiatives

This group works with the County to identify and respond to the community's needs in the areas of health and social services, regardless of age and income level. Key issues identified in the 2018 State of Health in Los Alamos study inform and guide the following new and ongoing programs and partnerships:

- A fully operational local Public Health Office, facilitated by the County's Social Services Division and funded, staffed and operated by the State
- A Strategic Prevention Plan with a County-funded School Prevention Specialist to implement studies and educational outreach to address key areas such as reducing teen substance abuse, engaging high-risk student populations and increasing student resiliency.

Public Safety Partners

Three School Resource Officers (SROs) from the Los Alamos Police Department (LAPD), as well as a Juvenile Officer, are assigned to the elementary schools, the Middle School and the High School to provide guidance, training, and security to enhance the school's safe environment.

Community Outreach Programs

Other community outreach programs offered throughout the year by LAPD and Los Alamos Fire Department (LAFD) focus on young children in the elementary schools and emphasize similar safety themes for the home or environment, such as fire prevention and "don't text and drive, stay alive," through public safety announcements targeted to youth and adults.

• Safety Town

This program is designed to provide an opportunity for students entering kindergarten to learn about safety in their school, community and neighborhood, including safety strategies for dealing with fire, bicycles, animals, guns, strangers, drugs and transportation.



Quality Governance

The County recognizes that public trust and government transparency are strong contributors to quality of life and has taken several steps to educate citizens about how they can participate in decisions made for the community. The following formal and informal opportunities are provided to engage the public.

- Council Meetings are open to the public and can be viewed on PAC 8-TV, live-streamed via internet, and reviewed on next-day video playback. A morning after "council meeting recap" interview with councilors is also broadcast live on local radio station KRSN.
- The County Booth at County Fair and farmers markets provides community members the opportunity to visit with Councilors, County departments, and boards and commissions to collect feedback about County projects, programs, and services.
- Los Alamos County Customer Care Center is a one-stop shop staffed by friendly representatives ready to answer any question or log any concern or complaint about County government.

- Open Forum is an interactive platform on the County's website that allows the public 24/7 access to submit comments and read comments in response to questions on key issues posted by the County.
- The County Manager issues
 Monthly Reports to Council that
 summarize accomplishments from
 every department for the previous
 month. These reports are shared with
 the media and recaps are presented
 to Council during regular sessions.
- The County also utilizes Digital
 Media including losalamosnm.us
 website, Los Alamos County Face book, Instagram and NextDoor
 pages and the "County Line" weekly
 e-newsletter to post activities, ser vices, and emergency information.

Transportation

Public transportation is an important criterion for prospective employers who are considering Los Alamos to base their operations. Trending, too, is the expectation of prospective employees, residents and visitors for enhanced multi-modal transportation options. who are considering Los Alamos as a place to live, work, play or stay. The County supports the following transportation systems that include

an Urban Trail Corridor to connect locals and visitors to key attractions within its boundaries and throughout the region:

• New Canyon Rim Trail Underpass The New Mexico Department of Transportation is contributing \$2 million to the construction of a trail underpass at NM502 near the Entrada Business Park. The underpass will connect the businesses at Entrada and those using the La Mesa Trail on the north side of NM502 to the Canyon Rim Trail on the south side. In addition, the County is working on potential Canyon Rim Trail alignments heading west of Smith's Marketplace to 20th Street, which will be Phase 3 of the Canyon Rim Trail. An extension of the trail could take trail users across Trinity Drive to downtown businesses on Central Avenue and beyond to the Nature Center, which would then connect several major trails that extend off

Acid Canyon and further north.

Transportation (continued)

Pedestrian Enhancements

New automated audio and voice systems were added to Atomic City Transit buses to notify sight or hearing impaired riders of bus stops as riders approach drop-off points. Crosswalks with audible systems announcing walk/stop changes will continue to be implemented in 2019 at Diamond/West Rd, Trinity and Canyon intersections to aid the sight impaired.

• Bike-Friendly Community

As of November 2017, Los Alamos County is a designated "Bike Friendly Community"—one of only four New Mexico cities to be honored with a Bronze award from the Bicycle League of America. The award recognizes the effort a community places into providing bike trails and connections as a viable mode of transportation. Part of the award credit goes to adoption of a Bicycle Master Plan, which outlines bike and pedestrian alignments that will be implemented as part of street renovation and repair projects.

North Central Regional Transit District (NCRTD)

Since 2003, the County has funded a portion of the operating expenses for this bus system serving Northern New Mexico communities with bus routes to/from Los Alamos. NCRTD continues to receive federal, state and regional grants and funding contributions to enhance its buses and services.

• Atomic City Transit (ACT)

The County provides this no-charge bus service throughout the Los Alamos and White Rock areas. ACT also provides special shuttle services for community events held in Los Alamos, White Rock and on Pajarito Mountain. The County regularly invests in apps and other technology to track and improve bus schedules, services and systems.

Bandelier Shuttle

In 2012, after Bandelier National Monument was forced to close the majority of its parking areas due to flooding, Los Alamos County has provided ACT buses to shuttle Bandelier-bound visitors from the White Rock Visitor Center to the National Park during the high tourism period (mid-May through mid-October).

The County works with Bandelier to improve the visitor experience, including informational videos, audio messages and materials on the buses, as well as posting of additional wayfinding signage, installation of National Park Pass kiosks, and construction of a new bus shelter near the White Rock Visitor Center.

- The County promotes other privately operated transportation services, including the Los Alamos Taxi Service and rental car service available from Enterprise/National at the Los Alamos County Airport.
- The Los Alamos County Airport accommodates private planes only, but provides a complimentary crew car to pilots and passengers that need to travel from the airport to destinations within Los Alamos County.

Infrastructure

The County invests in public infrastructure to serve its citizens and to attract new residents and businesses. From roadway projects and utility extensions to energy audits, alternative fuels and environmental programs, the following activities are examples of how the County ensures efficient, sustainable growth and operations in the future.

New Mexico Highway 502 Roundabout (2019-2020)

The County actively supports this State project designed to convey the 7,000-plus Lab commuters through downtown Los Alamos more efficiently.

State Road 4 (SR4)/Truck Route Intersection

The County is working with the Lab and the State to secure funding for construction of safety improvements to accommodate the mostly Lab employees commuting to and from White Rock and Santa Fe.

Underground Utilities Projects

The Public Works and Public Utilities departments coordinate with roadway and other construction projects to install and extend utilities to meet current and future development needs.

Resources

The Department of Public Utilities and its advisory board develop benchmarks and strategies for balancing investments and revenues to fund water and sewer services to meet the needs of the community. The County also employs internal audits of its operations in terms of sustainable energy, water usage, recycling and fuel usage that reported annually to the County Council.

Environment

The County demonstrates its commitment to enhancing Los Alamos' environmental quality and sustainability through several zero waste initiatives, including "Green Team" policies and procedures, landfill diversion programs for yard waste and cardboard, public outreach and education efforts

Capital Improvement Projects

The County allocates funding for projects that enhance community areas for residents and visitors. These four community recreation projects were approved by Council to proceed with design and construction beginning in 2019.

Golf Course Improvements

This project includes development of a plan for the improvements at the local course at a cost not to exceed \$4.524 million. Improvements will be implemented over three years to keep a portion of the course open for play. The top priority is to replace the aging and inefficient irrigation system, safety netting and cart paths.

• Ice Rink Improvements

Funded at \$1.2 million, this project includes a plan to improve locker rooms, restrooms and the warming hut at the existing outdoor ice skating rink in Los Alamos Canyon, as well as a shade study to address melting concerns for the ice and to extend the season.

Splash Pad in White Rock

The County is developing a design for a Splash Pad in White Rock at a cost not to exceed \$720,000.

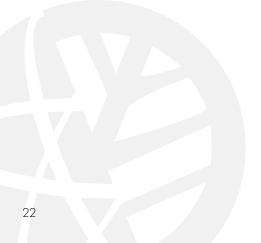
• Kiddie Pool at Aquatic Center

The County will hire a consultant to complete the design of a new \$6.5 million Kiddie Pool with easy entry zone, splash features, lazy river and slide. It will be built using County land on the eastern grassy slope of the existing Aquatic Center with access provided from the main pool.

has had the capacity to enroll out-of-district students which enable the children to benefit from outstanding teaching and learning. LAPS is the only public school district in New Mexico with a waiting list for out of district students.

Schools

Los Alamos Public Schools' (LAPS) consistently rank first in New Mexico and among the nation's high-performing districts. In addition to fully leveraging its operating budget, which is funded, in part, by the State Funding Formula for Education, LAPS is managing land parcels to provide funds to enhance its quality programs and operations. In recent years, LAPS has invested in renovating or replacing its aging infrastructure, including its school buildings. Largely due to lack of housing, more than half of workers employed at the County's businesses live off the hill, with 57% of 11,300 workers at LANL and 53% of 764 workers at the County. However, many take advantage of the state-mandated Open Enrollment Act (JF1) to enroll their children, ages K-12, in Los Alamos' high ranking schools, transporting their children to and from schools as part of their daily commute. In recent years, LAPS





COUNTY COUNCIL STRATEGIC PLAN VISION STATEMENT

Los Alamos is a world-renowned community where discovery and innovation are inspired by its dramatic history and magnificent mountain setting. We offer extraordinary educational, recreational, and cultural opportunities in a vibrant, small-town atmosphere.

ECONOMIC DEVELOPMENT

Strategic Planning & Process Improvement

Based on an extensive public input process, the County has updated strategic plans, incorporated new systems and overhauled procedures with the goal of delivering business-friendly services and facilitating economic development.

Council Priorities

County Council updates its vision and strategic priorities annually. County staff develops management action plans for executing each priority. The EVSP considers and aligns with Council's goals for the community.

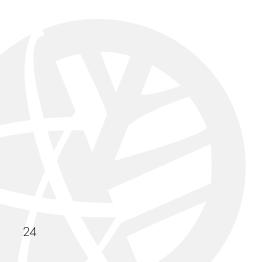
• Comprehensive Plan

Updated in 2016 and accepted by County Council, the Comprehensive Plan provides guidance and authority for the County to make key decisions regarding how tax payer dollars are allocated to deliver County-wide benefit. The plan focuses on goals and policies that relate to the growth, appearance and uses of property in the County. As a living document, the "Comp Plan" will be amended to respond to changing

laws, economic conditions and County goals regarding land use, development, infrastructure improvements, signage and other priorities.

Planning and Zoning

Staff from the County Community
Development and Public Works
departments completed purchase,
rezoning, subdivision, access and
infrastructure improvements for land
south of 20th Street and at Entrada
Business Park to sell for commercial
and retail development. Both areas
were rezoned from commercial
and/or light industrial to mixed-use
to stimulate redevelopment and
economic development.



REGIONAL COMMITMENT

Just as Los Alamos National Laboratory is recognized as the primary economic engine for Northern New Mexico, the Lab depends upon other area municipalities, educational institutions and businesses throughout the region to supply workforce, housing, land, retail and entertainment options, as well as other goods and services not available in Los Alamos. As home to the Lab, Los Alamos County's efforts to support LANL's growth and success are contingent upon the economic growth and success of our neighboring communities. Hence, in addition to its support of LANL's regional outreach programs, the County conducts its own collaborations with the surrounding cities, counties and pueblos to identify strategic projects for funding and execution. See EVSP2019 Goal 4 on page 36.

Improved Business, Contractor and Citizen Access

After thoroughly reviewing processes and procedures in 2016, the County's Community Development Department (CDD) updated forms and improved internal work flows to significantly reduce turnaround times for permit processing. The following system changes have been implemented to increase the level of customer service:

- A Citizen Self Service (CSS)
 portal allows contractors and
 residents to submit plans and
 building permit applications
 online and track them through the
 process.
- > CDD staff host: public meetings with building inspectors, planners and code enforcement officers; monthly luncheons featuring guest speakers and topics of interest in the building industry; and quarterly Saturday morning open houses for residents.

- New permitting software (EnerGov) automates application processes and provides new, online user-friendly access for the public. This new system has generated submittal of more residential and commercial permits, indicative of economic growth and community revitalization. The number of permits especially in the area of residential permitting is anticipated to increase in the future with the planned new housing development, remodeling and low-interest loan programs.
- > In August 2018, Council solicited members for a Community
 Development Advisory Board
 (CDAB) to participate in the
 monthly review of code enforcement cases, as well as underlying processes and procedures.

LOS ALAMOS BRAND PLATFORM

For those who never stop questioning what's possible, Los Alamos County, in the elevated outdoors of Northern New Mexico, and home to the Los Alamos National Lab, is where some of the world's best brains power breakthroughs that shape our world, so you are challenged to think bigger and live brighter.

BRAND ESSENCE

Cultivating curiosity and creating aha moments.

BRAND IDENTITY



*Los Alamos County Finance Division

Tourism Industry Development

In anticipation of continued tourism economic growth projections for Los Alamos and New Mexico, the County has a Tourism Strategic Plan with plans to leverage the County's tourism assets to increase the retail and hospitality business sector, and unify and enhance tourism efforts.

• Tourism Strategic Plan

Completed in February 2018, this Plan recognizes tourism as an economic driver. It provides recommendations for leveraging existing tourism assets and marketing to sustain and manage growth. The plan also provides guidance for decisions relating to community investment, cultural opportunities and physical development for the benefit of both visitors and the community. Complementary initiatives, such as wayfinding, branding, high altitude recreation and film tourism are coordinated as part of this plan.

Lodging Development

Since 2010, Lodgers' Tax revenues initially declined, reflecting the impacts of the national recession and a decrease in LANL's use of contractors. Following a 19% dip in 2013, Lodgers' Tax revenues steadily increased, with a 16% injection in 2015 when Los Alamos became the gateway to three National Parks. With the implementation of the County's Tourism Strategic Plan over the next three to five years, the County anticipates at least a 6% increase in Lodgers' Tax revenues each year. Smith Travel Accommodations Research (STR) reports issued in 2018 also show occupancy and average daily rate (ADR) trends that indicate a healthy demand for a new full-service hotel in Los Alamos.

> Los Alamos County Lodgers' Tax Revenue and Year-Over-Year Difference*

| YEAR: | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 |
|-------------|--------------|--------------|--------------|-----------|-----------|-----------|-----------|-----------|-----------|
| Revenue: | \$288,152 | \$272,623 | \$251,542 | \$202,552 | \$206,270 | \$239,847 | \$253,981 | \$281,820 | \$297,670 |
| Y-O-Y Diff: | baseline | -5% | -8% | -19% | 2% | 16% | 6% | 11% | 6% |
| # Rooms | 3 <i>7</i> 0 | 3 <i>7</i> 0 | 3 <i>7</i> 0 | 277 | 277 | 214 | 214 | 214 | 218 |

Infrastructure Development

Land Development

The 2016 Comprehensive Plan provides guidance and authority for the County to utilize all available tools to facilitate the development of the residential, commercial and retail product currently in demand. To facilitate the sale or lease of County-owned land, the County considers high-density strategies, rezoning, subdivision, and access and infrastructure improvements, including those projects listed below.

- > A-6 and A-5-1: +/- 22 acres located south of State Road 502 across from the airport. While the parcels are still zoned public land, the Comprehensive Plan's Future Land Use Map re-designates the parcels as mixed-use. Although the parcels are narrow, there is potential for development along the Canyon Rim Trial which hugs the southern edge of the parcels and is a substantial asset to the properties.
- A-16 has recently been deeded to Los Alamos County from the Department of Energy (DOE). The 20+ acre site is located on DP Road and will be ideal for com-

mercial/industrial development. The County is in the process of filing for a subdivision and zoning designations on the parcel. Once completed the parcel will be made available (mid-2019).

» South 20th Street: Development of one or more mixed-use projects south of 20th Street opens the door for a potential traffic signal/pedestrian crossing at the intersection of NM501/Trinity Drive and 20th Street. This would provide a key connection point between the under-served commercial areas south of Trinity to the Downtown/MainStreet/Creative Districts.

Internet Service

Connectivity and service continues to be a top County priority for business development, talent recruitment and general quality of life for residents.

» **Broadband Service:** Los Alamos and White Rock are currently served by a single fiber-optic path that connects the area to the rest of the world. Any potential disruption to this path—referred to as the "Middle Mile"—would isolate Los Alamos and White Rock, creating a public safety

issue for the County, its residents, and LANL. County Economic Development and Information Management staff are providing support to LANL as it works with CenturyLink to construct a new alternative fiber route through National Forest Service property to establish reliable communications for voice and data services. This project would ensure national security at LANL, as well as business communications and community public safety.

> **REDINet**: Los Alamos County is currently working with the counties of Los Alamos, Rio Arriba and Santa Fe, the City of Española, the Pueblos of Okay Owingeh, Pojoaque, Santa Clara and Tesugue, and the North Central New Mexico Economic Development Council of Governments to establish a path to establish a fiber optic connection to the RED-Network. In the meantime, the County is using microwave technology as a short term solution to provide broadband service to internet service providers serving northern New Mexico's residents and businesses.

Infrastructure Development (continued)

> Public Wi-Fi: The County Information Management Division has expanded public Wi-Fi service in the heart of the historic district of downtown Los Alamos, so locals and visitors alike can access tourism apps and internet from any carrier. Expanded Wi-Fi enhances the visitor experience, while touring the Manhattan Project National Historical Park attractions, such as Fuller Lodge, the History Museum and Ashley Pond Park, as well as all County buildings. The network is comprised of 11 access points with an approximate range of 30 feet omni directional. The access points are strategically placed to provide coverage in the downtown area to support the walking tour mobile app. Provision of this service encourages visitors to linger, stay longer and shop local.

Retail Development

While the new Smith's Marketplace and other retail and services businesses have served to partially stem retail leakage, Los Alamos continues to be under-served in terms of retail square footage in compari-

son to national trends. Retail spending per capita at local establishments continues to be far below norms, even when adjusted for the small community size. Gaps in retail products and services send residents out of the County to do some of their shopping and spending. Additionally, online shopping continues to divert GRT dollars from the County base.

Los Alamos' remote location presents challenges for the County, especially in its quest for new retailers, services, and housing residents desire. Most retailers require a minimum residential population of 25,000 to locate a new store. Los Alamos' daytime population hits that target, however the County does not have the housing to allow them to reside locally. Limited developable land forces new residential and commercial development to build vertically, potentially blocking the surrounding scenery. Available space fetches premium lease and market rates, too high for many retailers and service providers who may bring services up the hill to the County.

The County's Economic Development Division (EDD) partners with the Los Alamos Commerce and Development Corporation (LACDC), the Los Alamos Chamber of Commerce and the Los Alamos Main-Street organizations to support existing retail businesses. The County EDD-LACDC

partnership also works with local commercial realtors and attends the annual International Council of Shopping Centers (ICSC) RECon convention in Las Vegas to welcome new restaurants, hotels and service businesses to locate in Los Alamos.

Workforce Development

Los Alamos County has a high level of employment—with 1.04 jobs* in the community for each citizen in the workforce—that is largely comprised of specialized technology talent from around the world. Relatively few of the available jobs are in the service industry. This presents a challenge to the County as it pursues retail businesses desired by County residents. For product and service retailers considering entry to a new market, an existing service workforce is a key criterion. Los Alamos' relatively high cost of living, compared to surrounding communities, is a barrier to attracting service workers who cannot afford to buy or rent a home in the local market.

The County works with the Regional Development Corporation of Northern New Mexico (rdcnnm.org) and the State of New Mexico's Economic Development Department (newmexico.gov/business) to develop the infrastructure, public policy and workforce to support job growth through the following programs:

*Estimated projections in 2018 U.S. Census Bureau, census.gov

Workforce Development (continued)

- Workforce/Accelerate partners
 with higher education institutions
 throughout the Northern New Mexico region to increase the pool of
 entry-level workers in STEM fields.
- High Tech Roundtable facilitates networking and panel discussions for regional high-tech businesses.
- Strong Economies Together (S.E.T.) is a joint initiative between the Western Regional Rural Development Center at Utah State University, New Mexico State University (NMSU) Cooperative Extension and the United States Department of Agriculture (USDA) Rural Development (RD) to provide assistance in community and economic development planning. The Mid-Central Rural Corridor project includes the counties of Los Alamos, Sandoval and Bernalillo. The SET board is comprised of the economic development representatives from Los Alamos, Bernalillo and Sandoval counties, as well as representatives from the New Mexico Economic Development Department and the USDA.
- Regional Economic Development Initiative (REDI) is a collaboration of Northern New Mexico cities, counties, pueblos and private sector businesses to create jobs and business infrastructure in key industry clusters, including renewable energy, technology, media, film and value-added agriculture.
- Entrepreneurial Network provides support for businesses and startups in northern New Mexico counties, including Los Alamos.
- Venture Acceleration Fund (VAF)
 provides early stage seed funding to
 startups.
- 20/20 Campaign identifies and recognizes the region's fastest high growth companies that are job creators for the region.
- projectY Co-work Los Alamos is a collaborative work space located in downtown Los Alamos that serves as a hub for start-ups, freelancers and others to connect with like-minded entrepreneurs, business experts, investors and mentors, and operates on a membership and day-pass model.

LOS ALAMOS NATIONAL LABORATORY

LANL Influence

Los Alamos' local economy is largely driven by federal funding allotted to the Los Alamos National Laboratory (LANL). Currently, the vast majority of the County's primary industry activity is represented by LANL activities, either directly or indirectly. LANL compensates well and Los Alamos has among the highest median household income levels in the nation. Forbes' latest ranking lists Los Alamos County the 6th wealthiest county in U.S. LANL's key role as steward of the nation's nuclear stockpile commands a highly specialized workforce to conduct mission-critical work. However, LANL's funding is subject to annual approval by U.S. Congress. LANL historically receives an increase in funding each year. There are uncertainties that trigger a conservative economic stance by the County. Critical decisions made in 2018 and 2019, however, have clarified the County's potential revenue stream moving forward.

 LANL's new environmental management contractor, N3B, began working in January 2018, employing approximately 400 workers.

- On November 1, 2018, **Triad National Security, LLC** took over Lab management and operations as part of 5-10 year contract with the U.S. Department of Energy's National Nuclear Security Administration (NNSA). Triad, a public service-oriented, national security science organization, is equally owned by its three founding members: Battelle Memorial Institute (Battelle), The Texas A&M University System (TAMUS), and The Regents of the University of California (UC).
- In 2019, Senate Bill 11 was signed into legislation, requiring designated national laboratories or state-owned research facilities in the state of New Mexico, including those operated by a non-profit entity, to pay gross receipts taxes (GRT) beginning July 1, 2019. This ensures that Los Alamos National Laboratory will continue to pay GRT to both the state and Los Alamos County.

LANL has been working to fill projected vacancies created by retirees with new employees, hiring approximately 1,000 in 2016, another 1,000 in 2017, 800 in 2018 and another estimated 800 in 2019. The County is working with the Lab to support recruitment efforts to bring new workers and their families to live and work in Los Alamos

LANL Collaborations

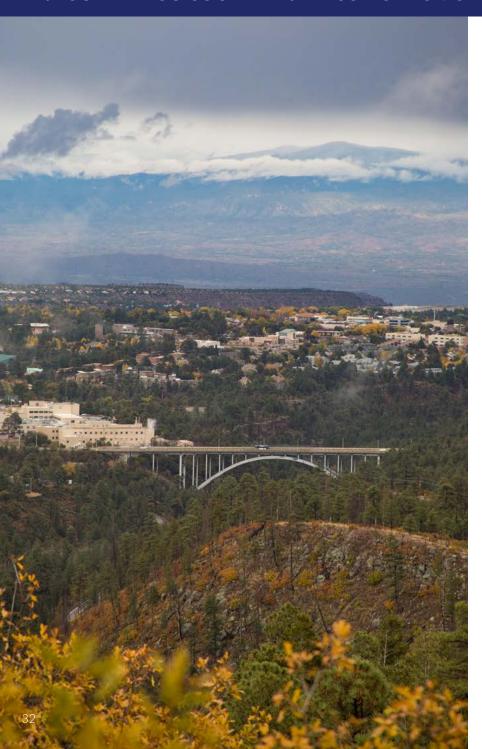
Los Alamos County collaborates with LANL's Richard P. Feynman Center for Innovation (FCI), the New Mexico Consortium and the Regional Coalition of LANL Communities to build, strengthen and diversify the economy.

(See a description of work conducted to date with these organizations under the EVSP 2010 Progress Report section, 2010 Goal 1.)





III. LOS ALAMOS COUNTY 2019 ECONOMIC GOALS



A ten-month period of analysis and strategic planning by the members of the Economic Vitality Action Team culminated with renewed strategic goals and objectives that will guide the County forward into what is envisioned to be a new phase of sustainable development and economic growth. In addition to evaluating what progress had been made since the 2010 plan, the EVAT completed a comprehensive environmental scan of the current economic profile of the community.

In order to provide more engaged focus on the core economic issues, the EVAT was broken into four separate working groups, with each given the task of evaluating a specific goal area. Each group met on multiple occasions to determine how goals needed to be reshaped or, if necessary, re-prioritized. Once this work was complete, each group brought their findings back to the main group for further discussion and refinement.

Through this process, the group determined that the four existing primary goals of the EVSP were still relevant and of primary importance for the economic growth and sustainability of Los Alamos. Some of the supporting objectives and tactics were re-framed to reflect more current trends, economic conditions and opportunities for success.

In March 2019, the public was given the opportunity to review, rank and comment on the draft EVSP. Open Forum, an online survey platform hosted on the County's website, offered participants a chance to rank the tactics for each of the four goals and submit comments on the plan. Fifty-six people responded, all but two from within Los Alamos County, with the majority between the ages of 50 and 69

Additionally, members of the Economic Vitality Action Plan hosted a public open house, inviting each attendee to ask questions about the plan and goals. Attendees were encouraged to visit four stations—one for each goal—and rank the tactics for each goal by placing colored sticker dots next to the tactics on each poster. Also, comment cards were available. A fast-moving snow storm likely impacted attendance, but the 10 residents who made an appearance throughout the evening made their preferences known by ranking the tactics for each goal.

Of the 98 comments received through this public involvement process, all support the four goals. The majority of respondents expressed support for the proposed actions and tactics, with some variations on priority. Overall, the public asked for immediate action.

2019 GOAL 1

Increase the availability of housing in the County, both affordable and market rate

2019 GOAL 2

Define and address quality of life priorities

2019 GOAL 3

Grow a separate, complementary economy to LANL

2019 GOAL 4

Support and retain LANL as the area's best wealth producing employer While LANL is undeniably the County's principal economic driver and most valuable asset, the 2019 goals for economic vitality (left) are prioritized in order, above LANL, to reflect the Lab's most pressing needs to recruit and retain its workers: housing, quality of life amenities, economic infrastructure and industry options.

By increasing the availability of housing in the County, both affordable and market rate, Los Alamos will have the capacity to offer housing options to those families looking to live in the County. By approaching the housing goal holistically (developing housing product for all households along the continuum of need and/ or choice), households should have a variety of housing options available to "rightsize" to a home that meets their needs. The challenge to the housing crisis is further exacerbated by a lack of available land on which to build, which poses the argument that redevelopment of key parcels may be a long-term solution, and to look toward higher density developments. A more viable housing inventory, with as many variable choices as possible, is an invaluable tool for recruiting new employers to live and work in Los Alamos.

Defining and addressing quality of life priorities is a goal that includes developing community services and amenities that will broaden and enrich the everyday life experience of Los Alamos County residents. These amenities are also viewed as of primary importance to the recruitment and retention of new residents, their trailing spouses and their children.

Growing a separate, complementary economy to LANL is a goal that recognizes the need for action to: pursue other industries and employment sectors as a means of strengthening the overall economic base in the County; provide employment opportunities for those not working at LANL; mitigate the fluctuations that LANL's operational impacts can have on the local economy. A primary objective within this goal is the development and growth of the tourism economy.

Supporting and retaining LANL as the area's best wealth producing employer acknowledges the Laboratory as the community's primary employer, as well as the over-arching need to sustain it as such. The other three goals, and the objectives and tactics that support them, directly serve this goal.

2019 GOAL 1 HOUSING

Increase the availability of housing in the County, both affordable and market rate

VISION

Quality housing is available at reasonable prices across a broad spectrum of types, styles and sizes. Homeowners demonstrate community pride by maintaining their properties and assisting others in the doing the same.

OBJECTIVES

- 1) To produce a variety of quality housing options, to lease or buy, to meet the defined needs of current and prospective homebuyers.
- 2) To establish and maintain welcoming neighborhoods that support high property values.

*Only applied to the County funding contribution.

SUPPORTING ACTIONS AND TACTICS:

1. Define housing demand

- a. Establish realistic targets and goals for population and housing.
- b. Update housing market study for 2019 to assist in demonstrating the current market conditions and provide support to the development of housing during the next five years.

2. Identify and assess developable properties

- a. Create a list of vacant, underdeveloped and/or blighted parcels.
 - (1) Identify all County parcels that are available for development and solicit opportunities based upon analysis of assets.
 - (2) Identify all Infill properties owned by LAC, LAPS and LANL, and determine and coordinate re/development opportunities.
 - (3) Identify all vacant and/or blighted parcels privately owned by residents.

- b. Analyze existing County property, (vacant and occupied) to determine and recommend highest and best use.
 - (1) Develop and implement an assessment tool informed by criteria to determine "highest and best use," including return on investment and other metrics.
- c. Encourage residential development and redevelopment of vacant, blighted and/or underdeveloped parcels per the Housing Study.
 - (1) Identify opportunities to incentivize or otherwise encourage new housing development.
 - (2) Discourage long-term land holding of vacant or underutilized property via a vacant property ordinance, urban redevelopment district or other mechanism

3. Produce quality housing to meet demand

a. Facilitate development of mixeduse residential, retail and commercial uses.

- (1) Employ available tools (such as zoning, urban renewal) that support private/public downtown redevelopment initiatives.
- b. Target the construction of 'rightsize' housing that is conducive to that use which, in turn, will make existing larger homes available to young and larger families
 - (1) Develop and implement marketing activities and materials to attract developers.
- c. Create the capacity for a broader range of housing products.
 - (1) Consider code changes to address alternate sizes

4. Provide financial assistance for affordable housing

- a. Enhance and expand existing housing assistance programs.
 - (1) Increase income threshold limits so that more people, including the service industry, can qualify for the Affordable Housing Program.

5. Reinforce neighborhood beautification

- a. Continue to support the property maintenance ordinance.
 - (1) Conduct education and community engagement to raise awareness and encourage property owner investment to address issues proactively.
- b. Support stabilization of the condition and overall supply of existing affordable housing stock.
 - (1) Provide rehabilitation assistance programs.

- c. Leverage #livelosalamos brand initiative to create community-based neighborhood pride competitions and/or collaborations.
 - (1) Assign to Discoveries Action Team #livelosalamos subcommittees in Los Alamos and White Rock.
- d. Leverage federal and state community beautification program(s).
 - (1) Initiate application to become an affiliate of the New Mexico Clean & Beautiful program, a partner of the Keep America Beautiful program.

2019 GOAL 2 QUALITY OF LIFE

Define and address quality of life priorities

VISION

Los Alamos is the community of choice as the place to live for workforce and their families, including children, young adults, trailing spouses, entrepreneurs and retirees. Los Alamos children have a full range of learning environments and career paths within the community. Most everyday goods and services are available locally, with reasonable selection at competitive prices. Los Alamos is increasingly attractive to our commuter workforce as a place to shop and dine.

OBJECTIVES

- 1) To identify, prioritize and implement the quality of life priorities defined by the community, using a scientific survey process.
- 2) To Identify, develop and promote programs and services that improve quality of life for residents, with an emphasis on children (grades K-12), young adults, entrepreneurs and trailing spouses.

SUPPORTING ACTION(S):

- 1. Conduct a comprehensive quality of life survey of Los Alamos County community members, including residents and non-resident employees
 - a. Purpose of the survey is to obtain input from a scientifically valid sample of the community regarding their quality of life priorities and identify areas of satisfaction, dissatisfaction and gaps. Topics may include housing, retail products and services, entertainment options, economic diversity, education, public safety and public amenities (e.g., bike lanes, flow trails, recreation center, etc.).
 - (1) Develop and conduct quality of life survey.
 - b. The survey will present hypothetical trade-offs
 - (1) Identify scenarios that contemplate relocation/redevelopment of properties for highest priority and use.

2. Support development of outreach programs that support the needs of existing, new and prospective residents

- a. Provide a variety of housing product and price points in attractive, welcoming neighborhoods that are right-sized to the homeowners' changing needs and lifestyles. See Goal 1.3 (Housing on page 30)
- b. Provide learning opportunities for all ages.
 - (1) Partner with LANL and other organizations to provide funding and other support to keep Los Alamos Public Schools at the top of state and national rankings, and encourage instruction, curriculum and programs that nurture the intellectual and emotional health of the community's children.*
 - (2) Collaborate with LAPS, UNM-LA and other educational organizations to explore resources and funding for developing alternative vocational training and mentoring options for students.*

- (3) Support the University of New Mexico-Los Alamos (UNM-LA) in efforts to develop programs and curriculum that generate a skilled workforce for LANL, start-ups and other businesses.
- (4) Support development and funding for other learning facilities, including preschools, charter schools, innovation labs and other programs to meet the learning needs of all members of the Los Alamos community.
- c. Keep Los Alamos a safe community.
 - (1) Maintain Los Alamos County's police, fire, and community services to protect the community from crime, fire, and other threats.*

^{*}See Section II, Los Alamos County 2019 Snapshot, Quality of Life.

2. Support development of outreach programs that support the needs of existing, new and prospective residents (continued)

- d. Foster the Los Alamos County government's role as a trusted, user-friendly, engaging and effective member of the community through development of programs and services to meet the community goals and needs.*
 - (1) Utilize biannual community survey to define needs, then adjust and implement programs accordingly.
- e. Create a relocation program service and materials for businesses and individuals (e.g., entrepreneurs, trailing spouses) that desire to move to and work in Los Alamos.
 - (1) Produce a relocation pamphlet, including a flowchart, for individuals and businesses that desire to move to Los Alamos County.
 - (2) Collaborate with existing educational and family support organizations to explore resources and funding for programs.

- f. Reinstitute a "newcomers/welcome wagon" program to engage singles, trailing spouses and children with employment, recreation, entertainment and civic opportunities.
 - (1) Assign to Discoveries Action Team #livelosalamos subcommittee members in Los Alamos and White Rock.
- g. Facilitate home businesses and telecommuting opportunities for trailing spouses and entrepreneurs. See Goal 3.1.b. (page 34)
- h. Deliver reliable, high-quality broadband service to every property. Coordinate with local broadband provider(s) to facilitate connection to Los Alamos businesses and residences. See Goal 3.1.b. (page 34)
- i. Enhance and expand recreation opportunities for residents and visitors. See Section II, Los Alamos County 2019 Snapshot, Capital Improvement Projects (pages 20-21).
- j. Diversify retail opportunities identified in the quality of life survey and pursued as part of economic development. See Goal 3, Action 3.2.a.(3) (page 34)

k. Make travel more convenient for Los Alamos residents, leisure, and business travelers by sustaining local and regional transit systems and by supporting expansion and marketing of the Santa Fe Regional Airport as a hub for the Northern New Mexico area. See Goal 3.2.c. (page 35)

^{*}See Section II, Los Alamos County 2019 Snapshot, Quality of Life.

2019 GOAL 3 DIVERSIFY ECONOMY

Grow a separate, complementary economy to LANL

VISION

Los Alamos is a high-tech hotbed, drawing entrepreneurs and start-ups locally and from across the country. Tourism numbers are at an all-time high, with visitors flying in through Santa Fe Regional Airport and shuttling up to stay in one of our five hotels and B&B's over every weekend, supporting our hospitality workforce and new retail businesses.

OBJECTIVES

- 1) To create a support system for Los Alamos businesses, with designated resources for communicating and addressing key issues and opportunities.
- 2) To assess and capitalize on emerging industries and economies, including healthcare, biotechnology, cyber security/internet infrastructure, tourism and housing.
- 3) To grow Los Alamos' economy outside of the Laboratory by leveraging workforce talent, emerging expertise, and tourism focus to diversify the economy that, in turn, leads to quality of life opportunities, such as retail, restaurants, and entertainment.

SUPPORTING ACTIONS AND TACTICS:

1. Establish a support system for local businesses

- a. Coordinate with existing services, including the Los Alamos Chamber of Commerce, Los Alamos MainStreet Futures, projectY, LACDC's Small Business Assistance and the Small Business Development Center, and the County's Economic Development and Community Development Department to identify resources and gaps.
- b. Provide regular forums for local business owners to discuss needs and issues with business resources.

2. Target/grow high-tech industry

- a. Support creation of a robust entrepreneurial environment, including the following projects and initiatives.
 - (1) Using NMC model, pilot new technology start-ups using LEDA and other funds to construct facilities that can be reused by future start-ups.

- (2) Support creation of centers of innovation (e.g., makerspaces, innovation labs), establishing public-private partnerships to secure space, curriculum, funding, and management services.
- (3) Advocate for infrastructure for uninterrupted cell phone service between Santa Fe and Los Alamos
- (4) Utilize Brand Action Plan's Business and Talent Attraction marketing strategies and tools to increase entrepreneurs and start-ups.
- b. Make broadband communication and high-speed internet accessible to the Los Alamos community.
 - (1) Coordinate with broadband providers to facilitate connections to Los Alamos businesses and residences.
 - (2) Coordinate with broadband providers to complete "middle mile" connection.

- c. Increase economic development funding.
 - (1) Identify ongoing revenue sources for economic development.
 - (2) Engage with state and regional economic development sources to identify potential funding.
- d. Conduct legislative advocacy to modernize state LEDA statute.
 - (1) Lobby state legislature to update LEDA to support non-manufacturing businesses and infrastructure.

3. Target/grow: retail and hospitality industries

- a. Implement the comprehensive Tourism Strategic Plan.
 - (1) Coordinate with the three National Parks, Pajarito Mountain owners and operators, and others to develop/improve cultural and recreation assets, infrastructure, customer experience, and marketing to increase tourism visits and overnight stays.
 - (2) Coordinate with branding, tourism, and wayfinding initiatives to instill and reward community pride/ambassadorship through promoting the unique achievements and attributes that make Los Alamos a great place to live, work, play and stay (e.g., LANL innovations, inventions, Los Alamos accolades and rankings); and emphasizing the critical role residents and employees play in the economic prosperity of our town (e.g., participation in Visitor Journey A2D customer service training and Discovery Action Teams).
 - (3) Conduct an incentivized visitor survey to identify gaps in

- products and services that would improve the visitor experience, and encourage relocation and retention.
- b. Address blighted and/or vacant commercial properties for sale, lease or development. See Goal 1.2.c. (Housing on page 30)
 - (1) Establish public-private partnerships to convert blighted and/or vacant commercial properties.

 See Goal 1.2 (Housing on page 30)
 - (2) Attract a developer to construct a full-service hotel and event space in the Los Alamos Townsite.
 - (3) Continue to solicit new/desired restaurants, services and amenities. See Goal 2.1 (Quality of Life on page 32)
- c. Complete implementation of the Los Alamos Creative District Master Plan to increase commercial, retail, hospitality and entertainment activities.
 - (1) Prioritize, phase, fund and implement the Los Alamos Creative District Master Plan.

- d. Support expansion of the Santa Fe Regional Airport as a regional hub for air travel.
 - (1) Participate in the Northern New Mexico Air Alliance and the Fly Santa Fe marketing campaign.

2019 GOAL 4 SUPPORT LANL

Support and retain LANL as the area's best wealth producing employer

VISION

LANL has filled all vacant positions with the world's best and brightest talent. All have found a place to live in Los Alamos that they love and can afford to rent or buy. New and existing restaurants are full of LANL employees both at lunch and dinner, with several breweries, bars, and coffee places open late into the evening. Conference and hotel facilities are available to accommodate LANL events in a way that makes it every meeting planner's first choice to host "local." The entire community demonstrates pride in LANL and its achievements.

OBJECTIVES

- 1) Develop amenities to support LANL's recruitment and retention efforts.
- 2) Develop complementary economies to support LANL's recruitment and retention efforts.
- Promote Los Alamos as the home of the nation's premier national security and science Laboratory, LANL.

4) Collaborate with the Northern New Mexico region to develop and enhance a prosperous regional economic environment.

SUPPORTING ACTIONS AND TACTICS:

Create an environment to support LANL talent recruitment and retention efforts

- a. Facilitate new and expanded housing options, for rent and to buy, that meet the needs of all LANL employees (e.g. students, post-docs, retirees, and young families). See Goal 1.3 (Housing on page 30)
- b. Coordinate with LANL HR to identify retail, restaurant, entertainment and services desired by LANL employees. See Goal 2.1 (Quality of Life on page 32)
- c. Develop and update resource guidebooks to promote local retail, restaurants, and services, as well as recreational amenities, events, and services. Distribute the guide to existing/potential new LANL employees, students, and visitors, via a variety of media. See Goal 2.2.e (Quality of Life on page 33)

2. Consider methods to diversify economy that also support the Lab's mission

- a. Work with LANL's prime contractor to consider alternate methods to deliver required services.
 - (1) Identify and pursue LANL services that could be contracted to the County or private vendors (e.g., transit, signage, street markings, and others).
 - (2) Encourage local preference in RFPs for services.
 - (3) Create partnership to deliver amenities that serve both Lab employees and the community (e.g., health center/wellness services, food truck vendors).
- b. Leverage LANL community investment goals to secure policies and programs that incentivize keeping intellectual capital in Los Alamos.
 - (1) Develop infrastructure that supports emerging business opportunities to include incubator, shared space, makerspaces or other related needs for new businesses

- (2) Facilitate opportunities for local businesses to develop or expand services that provide a local source for LANL.
- c. Create space, incentives and a supportive environment for existing, nascent, and potential Lab spin-out businesses, as well as science and technology businesses from around the world that are attracted to LANL's outstanding global reputation.
 - (1) Work with LANL and the Feynman Center for Innovation (FCI) to identify spin-out opportunities and industry clusters to target.
 - (2) Identify properties for office/ lab space conversion, and develop a resource for listing/ comparing amenities at available properties.
 - (3) Create incentives and programs to assist spin-out and start-up businesses.
- (4) Support completion of the development of the Research Park (Phase 2).

3. Improve and market hospitality offerings to secure Los Alamos as host town for LANL and external high-tech/science events

- a. Pursue additional hotel and event space.
- b. Promote the use of local facilities for events.

4. Continue supporting LANL's regional advocacy programs

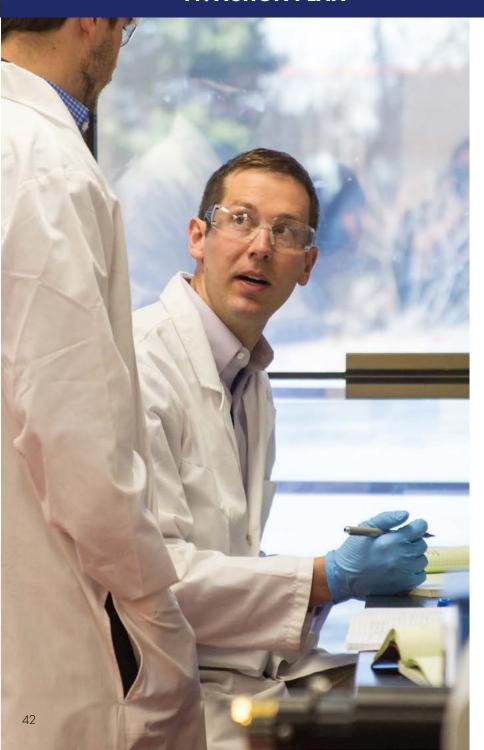
- a. Promote and participate in LANL advocacy program.
 - (1) Contribute funding to and participate in the Regional Coalition of LANL Communities, LANL Community Leaders events, Regional Economic Development Initiative (REDI) via the Regional Development Corporation of Northern New Mexico (RDC), plus initiatives of the Feynman Center for Innovation (FCI) at LANL, LANL HR/recruitment and Congressional Delegation activities related to LANL support for the northern New Mexico region.

- b. Promote LANL status and accomplishments.
 - (1) Incorporate LANL accomplishments into County visitor, talent, and business recruitment outreach efforts, coordinating content and schedules with LANL's HR, Student Outreach and Communications Divisions.

5. Collaborate with Northern New Mexico municipalities and organizations on strategic projects and initiatives that benefit the region's economic environment

a. Revitalize the Progress Through Partnering (PTP) program through increased outreach and funding. Originally established in 2006 by the County, the PTP process provides a forum for Los Alamos County and neighboring cities and counties to identify and contribute funding to projects that benefit the region.

IV. ACTION PLAN



The EVSP Action Plan table in the following section segments action items under the four goal areas: housing, quality of life, economic diversification and LANL.

Performance Measures

Once an action plan has been approved, it is important to be able to track and measure the performance of that plan over time. This is critical in ensuring that the plan is meeting its stated objectives, the results are as anticipated and, when necessary, modifications can be made to deal with issues that may arise. Performance measures for evaluating the long-term success of the program include:

- Primary industry earnings per GRT Business Sectors*
- Per capita income and changes in income
- The County's employment rate, the ratio of jobs to labor force
- Changes in tax base, Gross Receipts Tax, Lodgers' Tax, property value, and property tax
- Investment In The Community
 - > Valuation of Residential Building Permits
 - > Valuation of Commercial Building Permits
 - > Valuation of Public Investments (Government and Schools)
 - > Leveraging of Investments
- Affordability of Available Housing for Service Workforce
- Per Capita Retail Sales Over Time GRT Base/Population
- Population
- Citizen surveys of overall satisfaction rates
 - with Availability of Commercial Services
 - with Housing Cost/Quality/Availability
 - with Quality of Life
- Financial condition of County government and LAPS

THE ACTION TABLES INCLUDE:

- Description of actions
- Responsible parties and partners
- Estimated costs
- Potential funding sources
- Implementation timing
 - > NT: near term goals 0-3 years
 - MT: mid-term goals 4-7 years
 - > LT: long-term goals 8-10 years

Reasonable and realistic metrics relating to action plans should be developed consistent with measures listed above. It must be recognized, however, that external factors that are beyond the control or means of the community to affect also have a great deal to do with the outcomes that can be achieved. Informed judgment will be required to assess performance taking, into account both the effects of external factors and how they have enabled/constrained program results.

Goals for performance measures should be updated periodically by the coordinating team. The goals should correspond to the implementation activities planned for the corresponding timeframe.

*GRT BUSINESS SECTORS:

Services (including LANL)

Construction

Retail & Food Services

Telecommunications

Manufacturina

Wholesale

Financial Services

Agricultural

Mining

Public Administration

Other

Update Action Plan

Moving forward, EVAT will monitor progress, participate in the EVSP's implementation, and continue to serve as a resource to the County Manager on the strategic aspects of the plan. County staff will provide implementation support.

EVAT will review the action plan annually and recommend appropriate revisions that advance the goals of the plan, in alignment with the County Council's strategic goals.

2019 GOAL 1

Increase the availability of housing in the County, both affordable and market rate

VISION

Quality housing is available at reasonable prices across a broad spectrum of types, styles and sizes. Homeowners demonstrate community pride by maintaining their properties and assisting others in the doing the same.

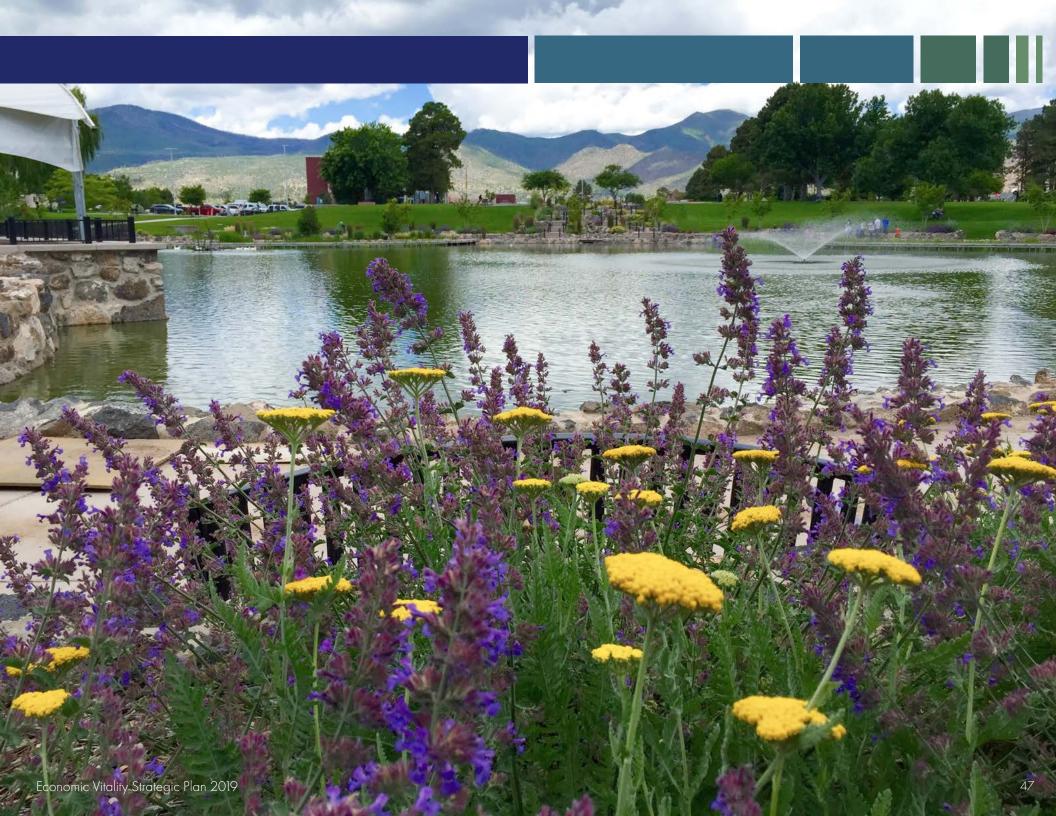
OBJECTIVES

- 1) To produce a variety of quality housing options, to lease or buy, to meet the defined needs of current and prospective homebuyers.
- 2) To establish and maintain welcoming neighborhoods that support high property values.

| # | Action | | Tactic | Responsible Party/Partners | Estimated Cost | Potential Funding Source | Timing |
|-------|--|-----|---|-------------------------------|-------------------|-----------------------------|--------|
| 1.1 | Define housing demand | | | | | | |
| 1.1.a | Establish realistic targets and goals for population and housing | (1) | | | | | |
| 1.1.b | Update housing market study for 2019 to assist in demonstrating the current market conditions and provide support to the development of housing goals for the next five years. | (1) | Conduct Housing Study | CDD | \$50,000 | CDD | NT |
| 1.2 | Identify and assess developable properties | | | | | | |
| 1.2.a | Create a list of vacant, underdeveloped and/ or blighted parcels. | (1) | Identify all County parcels that are available for development and solicit opportunities based upon analysis of assets. | CDD | \$0 Staff Time | Budgeted | NT |

| # | Action | | Tactic | Responsible Party/Partners | Estimated Cost | Potential Funding Source | Timing |
|-------|---|-----|---|-------------------------------|-----------------------|-----------------------------|--------|
| 1.2.a | Create a list of vacant, underdeveloped and/ | (2) | Identify all infill properties owned by LAC, LAPS and LANL, and determine and coordinate re/development opportunities. | CDD | \$0 Staff Time | Budgeted | NT |
| | or blighted parcels. (continued) | (3) | Identify all vacant and/or blighted parcels privately owned by residents. | CDD | \$0 Staff Time | Budgeted | NT |
| 1.2.b | Analyze existing County property (vacant and occupied) to determine and recommend highest and best use. | (1) | Develop and implement assessment tool informed by criteria to determine "highest and best use," including return on investment and other metrics. | CDD EDD CMO/Council | \$0 Staff Time | Budgeted | NT-MT |
| | Encourage residential development and rede- | (1) | Identify opportunities to incentivize or otherwise encourage new housing development. | CDD EDD | TBD | EDD | NT |
| 1.2.c | velopment of vacant, blighted and/or under- developed parcels per the Housing Study. | (2) | Discourage long-term land holding of vacant or underutilized property via a vacant property ordinance, urban redevelopment district or other mechanism. | CMO Council | \$0 Staff Time | CMO CDD | NT |
| 1.3 | Produce quality housing to meet demand | | | | | | |
| 1.3.a | Facilitate development of mixed-use residential, retail and commercial uses. | (1) | Employ available tools (such as zoning, urban renewal) that support private/public downtown redevelopment initiatives. | CDD EDD LACDC | \$0 Staff Time | EDD LACDC | LT |
| 1.3.b | Target the construction of 'right-size' housing that is conducive to that use which, in turn, will make existing larger homes available to young and larger families. | (1) | Develop and implement marketing activities and materials to attract developers. | EDD LACDC | \$2,000 (annually) | EDD LACDC | NT |
| 1.3.c | Create the capacity for a broader range of housing products. | (1) | Consider code changes to address alternate sizes. | CDD | \$0 Staff Time | CDD | MT |

| # | Action | | Tactic | Responsible Party/Partners | Estimated Cost | Potential Funding Source | Timing |
|-------|---|--------|---|--|-----------------------|-----------------------------|-----------------|
| 1.4 | Provide finance assistance for Affordable H | ousing | | | | | |
| 1.4.a | Enhance and expand existing housing assistance programs. | (1) | Increase income threshold limits so that more people, including the service industry, can qualify for the Affordable Housing Program. | CDD EDD CMO/Council | \$500,000 | Land Sales | NT (ongoing) |
| 1.5 | Reinforce neighborhood beautification | | | | | | |
| 1.5.a | Continue to support the property maintenance ordinance. | | Conduct education and community engagement to raise awareness and encourage property owner investment to address issues pro-actively. | CDD CPR | \$1,000 (annually) | CDD | NT (ongoing) |
| 1.5.b | Support stabilization of the condition and overall supply of existing affordable housing stock. | | Provide rehabilitation assistance programs. | CDD | \$150,000 | CDD | NT (ongoing) |
| 1.5.c | Leverage #livelosalamos brand initiative to create community-based neighborhood pride competitions or collaborations. | | Assign to Discoveries Action Team #livelo- salamos subcommittees in LA and WR | Neighborhood residents LAC CDD CPR | NC | Brand Action Plan Budget | NT |
| 1.5.d | Leverage federal and state community beautification program(s). | | Initiate application to become an affiliate of the New Mexico Clean & Beautiful program, a partner of the Keep America Beautiful program. | EDD CDD LACDC | TBD | EDD CDD LACDC | NT |



2019 GOAL 2

Define and address quality of life priorities

VISION

Los Alamos is the community of choice as the place to live for workforce and their families, including children, young adults, trailing spouses, entrepreneurs and retirees. Los Alamos children have a full range of learning environments and career paths within the community. Most everyday goods and services are available locally, with reasonable selection at competitive prices. Los Alamos is increasingly attractive to our commuter workforce as a place to shop and dine.

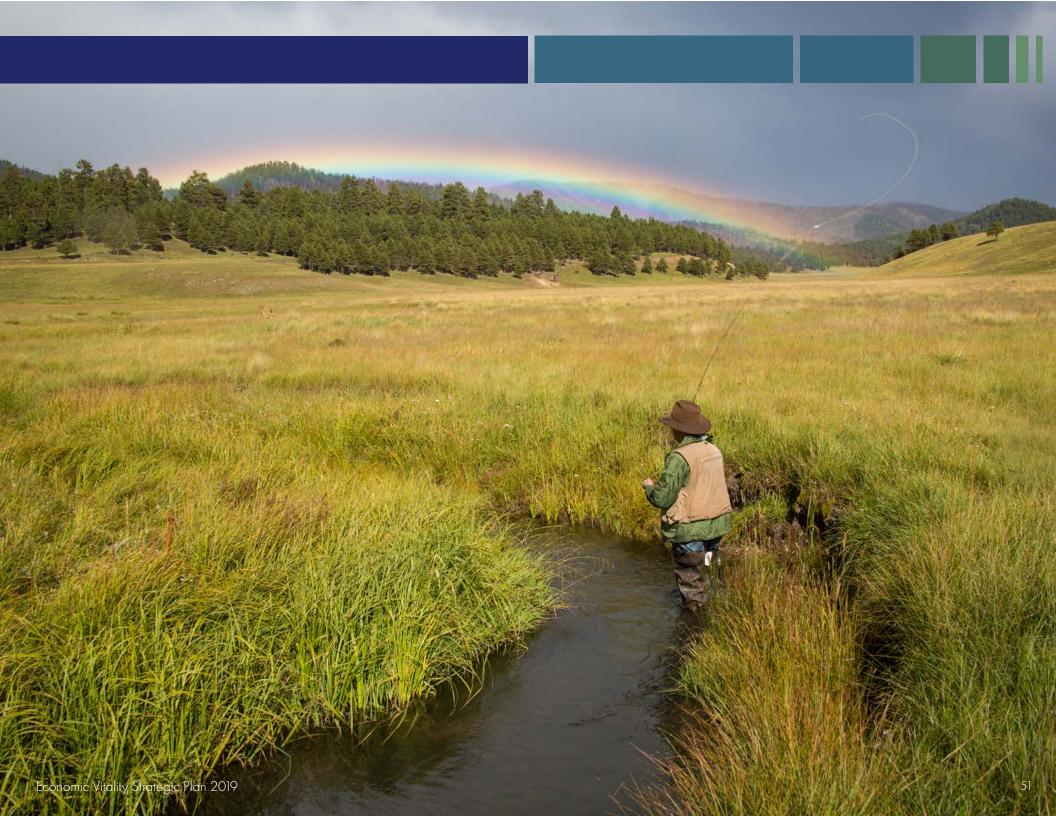
OBJECTIVES

- 1) To identify, prioritize and implement the quality of life priorities defined by the community, using a scientific survey process.
- 2) To Identify, develop and promote programs and services that improve quality of life for residents, with an emphasis on children (K-12), young adults, entrepreneurs and trailing spouses.

| # | Action | | Tactic | Responsible Party/Partners | Estimated Cost | Potential Funding Source | Timing | | | | | |
|-------|--|--|--|-------------------------------|-------------------|-----------------------------|--------|--|--|--|--|--|
| 2.1 | Conduct a comprehensive quality of life survey of Los Alamos community members, including residents and non-resident employees | | | | | | | | | | | |
| 2.1.a | Purpose of survey is to obtain input from a scientifically valid sample of the community regarding their quality of life priorities, and identify areas of satisfaction, dissatisfaction and gaps. May include topics such as housing, retail, entertainment options, economic diversity, education, public safety and public amenities. | (1) | Develop and conduct quality of life survey | CPR | \$75,000 | CPR EDD | NT | | | | | |
| 2.1.b | The survey will present hypothetical trade-offs. | (1) | Identify scenarios that contemplate relocation/redevelopment of properties for highest priority and use. | CMO CDD EDD | \$0 Staff Time | CMO CDD EDD | NT-MT | | | | | |
| 2.2 | Support development of outreach programs t | Support development of outreach programs that support the needs of existing, new and prospective residents | | | | | | | | | | |
| 2.2.a | Provide a variety of housing product and price points that are right-sized to the homeowners' changing needs and lifestyles. | (1) | See Goal 1.3 (Housing on page 30) | CDD | \$0 Staff Time | CDD EDD | NT | | | | | |

| # | Action | | Tactic | Responsible Party/Partners | Estimated Cost | Potential Funding Source | Timing |
|-------|---|-----|--|-------------------------------|-----------------------------|-----------------------------|-----------------|
| | | (1) | Partner with LANL and other organizations to provide funding and other support to keep Los Alamos Public Schools at the top of state and national rankings, and encourage instruction, curriculum and programs that nurture the intellectual and emotional health of the community's children. | CMO LAPS | \$500,000 | Budgeted | NT (ongoing) |
| 2.2.b | Provide learning opportunities for all ages. See Section II Los Alamos County 2019 Snapshot (Quality of Life on pages | (2) | Collaborate with LAPS, UNM-LA and other educational organizations to explore resources and funding for developing alternative vocational training and mentoring options for students. | CMO LAPS UNM-LA | TBD | TBD | MT |
| | 18-21). | (3) | Support the University of New Mexico-Los Alamos (UNM-LA) in efforts to develop programs and curriculum that generate workforce for LANL, start-ups and other businesses. | CMO EDD LACDC | \$0 Staff Time | CMO EDD LACDC | NT (ongoing) |
| | | (4) | Support development and funding for other learning facilities, including preschools, charter schools, innovation labs and other programs to meet the learning needs of all members of the Los Alamos community. | CMO EDD CSD | \$0 Staff Time | CMO EDD CSD | NT-MT |
| 2.2.c | Keep Los Alamos a safe community. See Section II Los Alamos County 2019 Snapshot (Quality of Life pages 18-21). | (1) | Maintain Los Alamos County police, fire, and community services to keep the community safe from crime and fire. | LAPD LAFD | No Additional Staff Time | LAPD LAFD | NT (ongoing) |

| # | Action | | Tactic | Responsible Party/Partners | Estimated Cost | Potential Funding Source | Timing | |
|-------|---|-----|--|-------------------------------|--------------------------------|---|-------------------|--|
| 2.2.d | Foster the County's role as a trusted, user-friendly, engaging and effective member of the community through development of programs and services to meet community goals and needs | | Utilize biannual community survey to define needs, then adjust and implement programs accordingly. | CSD | TBD | CSD | NT | |
| | Create relocation program service and materials for businesses and individuals (e.g., entre- | (1) | Produce a relocation flowchart for individuals and businesses that desire to move to Los Alamos County. | EDD | Budgeted | EDD | | |
| 2.2.e | preneurs, trailing spouses) that desire to move to and work in Los Alamos. | (2) | Collaborate with existing educational and family support organizations to explore resources and funding for programs. | LACDC | Budgefed | Brand Action Plan | NT-MT | |
| 2.2.f | Reinstitute a "Newcomers"/"Welcome Wag- on" program to engage singles, trailing spouses and children with employment, recreation, entertainment and civic opportunities. | (1) | Assign to Discoveries Action Team #LiveLosAlamos subcommittee members in LA and WR | EDD CPR | Budgeted | EDD Brand Action Plan | NT (ongoing) | |
| 2.2.g | Facilitate home businesses and telecommuting opportunities for trailing spouses/entrepreneurs. | (1) | See Goal 3.1.a.: Support | creation of a robust | entrepreneuria | environment. (page | 34) | |
| 2.2.h | Deliver reliable, high quality broadband service to every property. | (1) | See Goal 3.1.b.: Make broad coordinating with broadba | | | | , , | |
| 2.2.i | Enhance and expand recreation opportunities for residents and visitors. | (1) | See Section II, Los Alamos County 2019 Snapshot, Capital Improvement Projects (pgs 20-21) | CMO EDD CSD | Budgeted | Per Tourism Strategic Plan and CIPs | CMO EDD CSD | |
| 2.2.j | Diversify retail opportunities identified in the quality of life survey. | (1) | See Goal 3.2.a.(3): Conduct an incentivized visitor survey to identify gaps in products and service that would improve the visitor experience, and encourage relocation and retention. | | | | | |
| 2.2.k | Make travel more convenient for Los Alamos | (1) | Sustain local and regional transit. | PWD | \$0 Staff Time Other \$ TBD | PWD | NT (ongoing) | |
| Z.Z.K | residents, and leisure and business travelers. | (2) | Support development of long-distance travel options. | | | nsion of the Santa Fe al hub for air travel. | Regional | |



2019 GOAL 3

Grow a separate, complementary economy to LANL

VISION

Los Alamos is a high-tech hotbed, drawing entrepreneurs and start-ups locally and from across the country. Tourism numbers are at an all-time high, with visitors flying in through Santa Fe Regional Airport and shuttling up to stay in one of our five hotels and B&B's over every weekend, supporting our hospitality workforce and new retail businesses.

OBJECTIVES

- 1) To create a support system for Los Alamos businesses, with designated resources for communicating and addressing key issues and opportunities.
- 2) To assess and capitalize on emerging industries and economies, including healthcare, biotechnology, cyber security/internet infrastructure, tourism and housing.
- 3) To grow Los Alamos' economy outside of the Laboratory by leveraging workforce talent, emerging expertise and tourism focus to diversify the economy that, in turn, leads to quality of life opportunities, such as retail, restaurants and entertainment.

| # | Action | | Tactic | Responsible Party/Partners | Estimated Cost | Potential Funding Source | Timing | | | | |
|-------|--|-----|--|-------------------------------|-------------------|-----------------------------|--------|--|--|--|--|
| 3.1 | 3.1 Create a support system for Los Alamos businesses, with designated resources for communicating and addressing key issues and opportunities | | | | | | | | | | |
| 3.1.0 | Coordinate existing business resource services. | (1) | Identify existing resource services to the local business community, e.g., LACDC's Small Business Assistance, Chamber of Commerce, MainStreet and projectY programs, UNM-LA's Small Business Development Center, and the County's Economic and Community Development services. | EDD LACDC | TBD | EDD LACDC | NT | | | | |
| X | | (2) | Facilitate ongoing communication and coordination between services per the needs of existing and prospective businesses. | EDD LACDC | TBD | EDD LACDC | NT | | | | |

| # | Action | | Tactic | Responsible Party/Partners | Estimated Cost | Potential Funding Source | Timing |
|-------|---|-----|--|-------------------------------|-------------------|--|-----------------|
| | | (1) | Facilitate creation of centralized local business directory/database for ongoing communications. | EDD LACDC | TBD | EDD LACDC | NT |
| 3.1.b | Provide regular forums for local business owners. | (2) | Based on feedback from local business owners, assist in creation of preferred communications tools to enable effective discussions between business owners and business resources regarding needs, issues and solutions. | EDD LACDC | TBD | EDD LACDC | NT |
| 3.2 | Target/grow high-tech industry | | | | | | |
| | | (1) | Using NMC model, pilot new technology start-up using LEDA and other funds to construct facilities that can be reused by future start-ups. | EDD LACDC | \$1-2 million | NMEDD (LEDA grants) private sector | NT-MT |
| 3.2.a | Support creation of a robust entrepreneurial environment. | (2) | Support creation of centers of innovation (e.g., makerspaces) establishing public-private partnerships to secure space, curriculum, funding and management services. | EDD LACDC | TBD | EDD LACDC | MT |
| | | (3) | Advocate for infrastructure for un- interrupted cell phone service be- tween Santa Fe and Los Alamos. | EDD | \$0 Staff Time | Private Sector Municipalities Telecom partners | LT |
| | | (4) | Utilize Brand Action Plan's Business and Talent Attraction marketing strategies and tools to increase entrepreneurs and start-ups. | EDD | Budgeted | EDD Brand Action Plan | NT (ongoing) |

| # | Action | | Tactic | Responsible Party/Partners | Estimated Cost | Potential Funding Source | Timing |
|-------|---|-----|--|-------------------------------|-------------------------|-----------------------------|-----------------|
| 3.2.b | Make broadband communication and high-speed internet accessible to Los Alamos | (1) | Coordinate with local broadband provider(s) to facilitate connections to Los Alamos businesses and residences. | EDD | \$2 million | EDD | NT |
| | community. | (2) | Coordinate with a broadband provider to complete "middle mile" connection. | | | | MT |
| | | (1) | Identify ongoing revenue sources for economic development. | CMO/Council LACDC RDC | \$500,000 (annually) | LAC | NT (ongoing) |
| 3.2.c | Increase economic development funding. | (2) | Engage with state and regional economic development sources to identify potential funding sources. | EDD LACDC | TBD | NMEDD | NT |
| 3.2.d | Conduct legislative advocacy to modernize state LEDA statute. | (1) | Lobby state legislature to update LEDA to support non-manufacturing businesses and infrastructure. | СМО | \$0 Staff Time | СМО | LT |

| # | Action | | Tactic | Responsible Party/Partners | Estimated Cost | Potential Funding Source | Timing |
|-------|---|-----|--|-------------------------------|-------------------|---|-----------------|
| 3.3 | Target/grow retail and hospitality industries | | | | | | |
| | | (1) | Coordinate with the three National Parks, Pajarito Mountain owners and operators, and others to develop/improve cultural and recreation assets, infrastructure, customer experience and marketing to increase tourism visits and overnight stays. | LAC LACDC | Budgeted | CMO Tourism Strategic Plan | NT (ongoing) |
| 3.3.a | Implement the comprehensive Tourism Strategic Plan. | (2) | Coordinate with branding, tourism and wayfinding initiatives to instill and reward community pride/ambassadorship, promoting the unique achievements and attributes that make Los Alamos a great place to live, work, play and stay (e.g., LANL innovations, inventions, Los Alamos accolades and rankings), and emphasizing the critical role residents and employees play in the economic prosperity of our town (e.g., participation in Visitor Journey A2D customer service training and Discovery Action Team.) | EDD CPR | Budgeted | CMO Brand Action Plan Tourism Strategic Plan | NT (ongoing) |
| | | (3) | Conduct an incentivized visitor survey to identify gaps in products and services that would improve the visitor experience and encourage relocation and retention. | EDD | Budgeted | EDD (tourism contracts) | NT (ongoing) |

| # | Action | | Tactic | Responsible Party/Partners | Estimated Cost | Potential Funding Source | Timing |
|-------|--|-----|---|-------------------------------|------------------------|----------------------------------|-----------------|
| | | (1) | Establish public-private partner- ships to convert blighted and/or vacant commercial properties. See Goal 1.2 (Housing on page 30) | EDD CDD | \$10 million | EDD CDD | LT |
| 3.3.b | Address blighted and/or vacant commercial properties for sale, lease or development. See Goal 1.2 (Housing on page 30) | (2) | Attract a developer to construct a full-service hotel and event space in the Los Alamos Townsite. | EDD | \$2 million | EDD | NT-MT |
| | | (3) | Continue to solicit new/desired restaurants, services and amenities. See Goal 2.1.a. (Quality of Life on page 32) | EDD | \$5,000 (annually) | EDD | NT |
| 3.3.c | Complete implementation of the Los Alamos Creative District Master Plan to increase com- mercial, retail, hospitality and entertainment activities. | (1) | Prioritize, phase, fund and implement the Los Alamos Creative District Master Plan. | EDD LACDC | Budgeted | EDD (MainStreet Contracts) | NT (ongoing) |
| 3.3.d | Support expansion of the Santa Fe Regional Airport as a regional hub for air travel. | (1) | Participate in the Northern New Mexico Air Alliance and the Fly Santa Fe marketing campaigns. | EDD LACDC | \$50,000 (annually) | EDD | NT (ongoing) |

2019 GOAL 4

Support and retain LANL as the area's best wealth producing employer

VISION

LANL has filled all vacant positions with the world's best and brightest talent. All have found a place to live in Los Alamos that they love and can afford to rent or buy. New and existing restaurants are full of LANL employees both at lunch and dinner, with several breweries, bars and coffee places open late into the evening. Conference and hotel facilities are available to accommodate LANL events in a way that makes it every meeting planner's first choice to host "local." The entire community demonstrates pride in LANL and its achievements.

OBJECTIVES

- 1) Develop amenities to support LANL's recruitment and retention efforts.
- 2) Develop complementary economies to support LANL's recruitment and retention efforts.
- 3) Promote Los Alamos as the home of the Nation's premier national security and science Laboratory, LANL.
- 4) Collaborate with the northern New Mexico region to develop and enhance a prosperous regional economic environment.

| # | Action | | Tactic | Responsible Party/Partners | Estimated Cost | Potential Funding Source | Timing | |
|-------|--|----------|---|---|-------------------|-----------------------------|-----------|--|
| 4.1 | Create an environment to support LANL talen | t recrui | tment and retention efforts | | | | | |
| 4.1.a | Facilitate new and expanded housing options, for rent and to buy, to meet the needs of all LANL employees (e.g. students, post-docs, retirees and young families). | (1) | See Goal | See Goal 1.3: Produce quality housing to meet demand. | | | | |
| 4.1.b | Coordinate with LANL HR to identify retail, restaurant, entertainment and services desired by LANL employees. | (1) | See Goal 2.1: Conduct a con members, i | nprehensive quality of including residents a | | | community | |

| # | Action | | Tactic | Responsible Party/Partners | Estimated Cost | Potential Funding Source | Timing |
|-------|---|-----|---|--|-------------------|-----------------------------|-------------|
| 4.1.c | Develop and update resource guidebooks to promote local retail, restaurants and services, as well as recreational amenities, events and services, and distribute the guide to existing/potential new LANL employees, students and visitors, via a variety of media. | (1) | See Goal 2.2.e: Reinstate "newo and children with emp | - | | | • . |
| 4.2 | Consider methods to diversify the economy that also support the Lab's mission | | | | | | |
| | Work with LANL's prime contractor to consider alternate methods to deliver required services. | (1) | Identify and pursue LANL services that could be contracted to the County or private vendors (e.g., transit, signage, street markings). | CMO LANL/DOE | \$0 Staff Time | N/A | NT |
| 4.2.a | | (2) | Encourage local preference in RFPs for services. | | | | |
| | | (3) | Create partnership to deliver amenities that serve both Lab employees and the community (e.g., health center/wellness services, food truck vendors). | See Goal 2.1: Define and address quality of life priorities. (page 32) | | | priorities. |
| 101 | Leverage LANL community investment goals to secure policies and programs that incentivize keeping intellectual capital in Los Alamos. | (1) | Develop infrastructure that supports emerging business opportunities to include incubator, shared space, makerspaces or other related needs for new businesses. | See Goal 3.1.a: Support creation of a robust entrepreneurial envi- ronment. (page 34) | | | |
| 4.2.b | | (2) | Facilitate opportunities for local businesses to develop or expand services that provide a local source for LANL. | EDD LACDC | TBD | TBD | LT |

| # | Action | | Tactic | Responsible Party/Partners | Estimated Cost | Potential Funding Source | Timing |
|-------|---|--|---|---|-------------------|-----------------------------|--------|
| | | (1) | Work with LANL and the Feynman Center for Innovation (FCI) to identify spin-out opportunities and industry clusters to target. | | | | |
| 4.2.c | technology businesses from around the world amenities at available properties. (page | | - | e, complementary economy to LAN ges 34-35) | | | |
| | that are attracted to LANL's outstanding global reputation. | (3) | Create incentives and programs to assist spin-out and start-up businesses. | | | | |
| | | (4) | Support completion of the Research Park (Phase 2). | | | | |
| 4.3 | Improve and market hospitality offerings to secure Los Alamos as host town for LANL and external high-tech/science events | | | | | | |
| 4.3.a | Pursue additional hotel and event space. | See Goal 3.2.b (2): Attract a developer to construct a full-service hotel and event space. (page 35) AND Goal 2.1: Conduct a comprehensive quality of life survey of Los Alamos County community members, including residents and non-resident employees. (page 32) | | | - | | |
| 4.3.b | Promote the use of local facilities for events. | | | | y members, | | |

| # | Action | | Tactic | Responsible Party/Partners | Estimated Cost | Potential Funding Source | Timing |
|-------|---|-----|--|-------------------------------|---------------------|--------------------------------------|-----------------|
| 4.4 | 4 Continue supporting LANL's regional advocacy programs | | | | | | |
| 4.4.a | Promote and participate in LANL advocacy programs. | (1) | Contribute funding and participation in the Regional Coalition of LANL Communities, LANL Community Leaders events, Regional Economic Development Initiative (REDI) via the Regional Development Corporation of Northern New Mexico (RDC), plus initiatives of the Feynman Center for Innovation at LANL, LANL HR/recruitment and Congressional Delegation activities related to LANL support for the northern New Mexico region. | CMO | \$250,000 | CMO (RDC contract RCLC JPA) | NT (ongoing) |
| 4.4.b | Promote LANL status and accomplishments. | (1) | Incorporate LANL accomplishments in County visitor, talent and business recruitment outreach efforts, coordinating content and schedules with LANL's HR, Student Outreach and Communications Divisions. | EDD | \$0 Staff Time | EDD (Ad Budget) | NT (ongoing) |
| 4.5 | Collaborate with the Northern New Mexico region to develop and enhance a prosperous regional economic environment. | | | | ATDD | CMO | |
| 4.5.a | Revitalize the Progress Through Partnering (PTP) program through increased outreach and funding. Originally established in 2006 by the County, the PTP process provides a forum for Los Alamos County and neighboring cities and counties to identify and contribute funding to projects that benefit the region. | | | СМО | \$TBD Staff Time | CMO PTP Program | NT |



APPENDIX A

Strengths, Weaknesses,
Opportunities & Threats (SWOT)
For Economic Development

05-17-2017

| Lack of opportunities for trailing spouses Availability and Quality of Housing Broadband limitations Amenities: Leakage Shopping Hotels | | | |
|---|--|--|--|
| Amenities: Leakage Shopping | | | |
| | | | |
| Restaurants Geographic location Aging demographic Company town | | | |
| Service industry workforce Lack of commercial space for startups: Price per sq ft size of spaces Vacant homes | | | |
| Low property tax rate (commercial) Vacant commercial spaces Population level (less than 20,000) | | | |
| Lack of developable private land | | | |
| THREATS | | | |
| Air Service Anti-development N.I.M.B.Y. Resistance to change Anti-donation law | | | |
| | | | |



APPENDIX B

EVSP 2019 Coordinating Initiatives

The EVSP will be implemented in coordination with the following complementary plans and initiatives adopted or accepted by the County Council:

- County Council's Strategic
 Priorities. Working to the vision—"Los
 Alamos is a world-renowned community where discovery and innovation
 are inspired by its dramatic history and magnificent mountain setting. We offer extraordinary educational, recreational, and cultural opportunities in a vibrant, small-town atmosphere"—this plan establishes community goals that guide the work priorities of County departments in the areas of economic development, quality of life and quality governance.
- Comprehensive Plan. Described on page 22 Section II Los Alamos County 2019 Snapshot under Economic Development or go to losalamosnm.us and search Community Development.

losalamosnm.us / County Council

- Brand Action Plan. Described on page 23 or go to wherediscoveries are made.com.
- Tourism Strategic Plan. Described on page 23 Section II Los Alamos County 2019 Snapshot under Economic Development or go to wherediscoveriesgremade.com.
- Wayfinding Plan. Described on page 11 under EVSP2010 Progress Report, 2010 Goal 3: or go to wherediscoveriesaremade.com.

- Homebuyer Assistance Program.

 Described on page 12 under EVSP2010

 Progress Report, 2010 Goal 4: Increase the availability of housing in the County, both affordable and at market rate or go to losalamosnm.us and search Housing.
- Home Renewal Program. Described on page 12 under EVSP2010 Progress Report, 2010 Goal 4: Increase the availability of housing in the County, both affordable and at market rate or go to losalamosnm.us and search Housing.
- MainStreet District Program. Los Alamos MainStreet (a Los Alamos Commerce and Development Corporation program) is accredited by the State's MainStreet Program (NMMS) under the New Mexico Economic Development Department (NMEDD) and recognized by the National Main Street Center (NMSC). Administered via a joint Memorandum of Agreement with NMEDD/ NMMS, LACDC/LAMS and Los Alamos County, the County also funds a contract with Los Alamos MainStreet to maintain all training and reporting requirements, manage a MainStreet Futures committee, execute events according to the NMSC's Main Street Four-Point Approach, administer both small project grants and Facade Improvement Loans and, when available, Capital Outlay grants for downtown improvements within the District. losalamosmainstreet.com
- Creative District Master Plan. The Los Alamos Creative District is designated by the New Mexico Arts and Cultural Districts to promote arts and culture as an enhancement to local economies and quality of life, and is supported by the State's Economic Development, Tourism and Cultural Affairs departments, MainStreet Program, New Mexico Arts, the Historic Preservation Division, the Museums of New Mexico Foundation, the McCune Charitable Foundation and the New Mexico Humanities Council. Los Alamos is one of the only designated Creative District due to the influence of science and technology on its arts and culture scene. The district boundary overlays the MainStreet District in downtown Los Alamos, Los Alamos MainStreet executes the Creative District Master Plan events as part of its MainStreet contract with the County. creativelosalamos.com.
 - USDA/Strong Economies Together (S.E.T.) Plan. S.E.T., is a joint initiative between the Western Regional Rural Development Center at Utah State University, New Mexico State University (NMSU) Cooperative Extension and USDA Rural Development (RD) to provide assistance in community and economic development planning. The Mid-Central Rural Corridor partners from Los Alamos, Sandoval and Bernalillo counties are submitting a strategic plan for the region in 2018 wherediscoveriesaremade.com

APPENDIX C

Acronym Definitions



| LAFD | Los Alamos Fire Department |
|-------|--|
| LAMS | Los Alamos MainStreet |
| LANL | Los Alamos National Laboratory |
| LANS | Los Alamos National Security (LANL primary contractor consortium 2006-2019) |
| LAPS | Los Alamos Public Schools |
| LEDA | Local Economic Development Act |
| LEED | Leadership in Energy and Environmental Design certification |
| LT | Long-term (8-10 years) estimated time line for implementation |
| MFA | Mortgage Finance Authority |
| MPNHP | Manhattan Project National Historical Park |
| MT | Mid-term (4-7 years) estimated time line for implementation |
| N3B | N3B Los Alamos, LANL's environmental management contractor hired in 2018 |
| NCRTD | North Central Regional Transit District |
| NMC | New Mexico Consortium |
| NMEDE | New Mexico Economic Development Department |
| NMMS | New Mexico MainStreet |
| NNSA | National Nuclear Security Administration |

National Park Service

NPS

| NT | Near Term (0-3 years) estimated time line for implementation |
|-------|---|
| PWD | Los Alamos County Public Works Department |
| QOL | Quality of Life |
| RDC | Regional Development Corporation of Northern New Mexico |
| RECon | Annual conference of ICSC |
| REDI | Regional Economic Development Initiative |
| REDIN | et Broadband infrastructure serving Northern New Mexico |
| RFP | Request For Proposal |
| SRO | Site Resource Officer (local police officers stationed at schools) |
| STR | Smith Travel Accommodations Report, a private lodging trends company |
| VAF | Venture Acceleration Fund (a competitive funding program for start-up businesses administered by RDC) |
| WR | White Rock (community) |





2019 LOS ALAMOS COUNTY COUNCIL

DAVID IZRAELEVITZ COUNCILOR



RANDALL RYTI COUNCILOR

SARA SCOTT COUNCIL CHAIR



ANTONIO MAGGIORE COUNCILOR



KATRINA SCHMIDT COUNCILOR

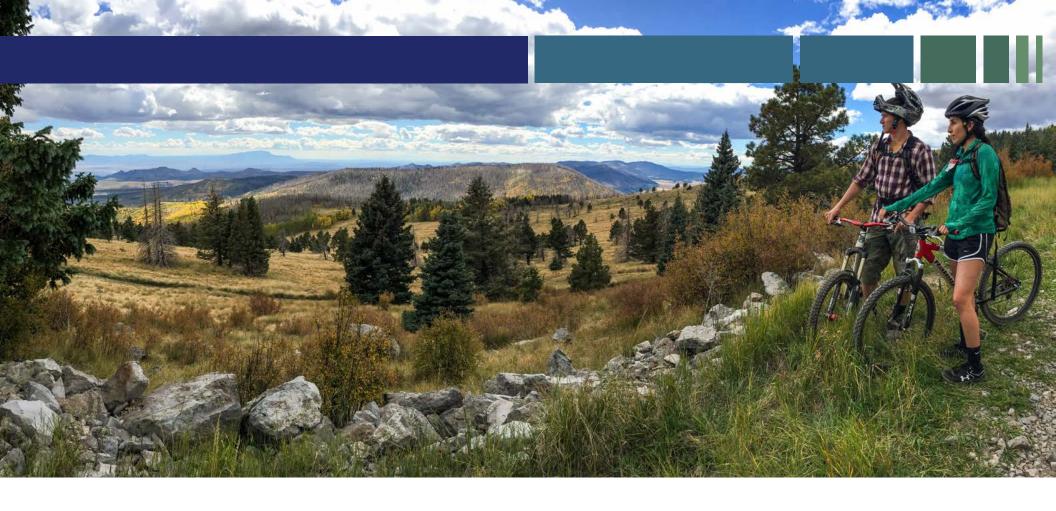


PETE SHEEHEY

COUNCIL VICE-CHAIR



JAMES ROBINSON COUNCILOR



LEARN MORE

For more information on Los Alamos County Economic Development, contact:

JOANIE AHLERS Economic Development Administrator joanie.ahlers@lacnm.us (505) 662-8296

SHARE IN THE EXPERIENCE

For information on the
Los Alamos County
community experience, go to:
WHEREDISCOVERIESAREMADE.COM



Published by Los Alamos County Communications & Public Relations Office May 2019

Photos by Leslie Bucklin unless otherwise stated.