

Community Services Department - Social Service Contracts FY2019 Quarterly Report

Check one:

	Q1 (July-September)
	Q2 (October-December)
X	Q3 (January-March)
	Q4 (April-June)

Contractor: Juvenile Justice Advisory Board

Address: P.O. Box 4716, White Rock, NM 87547	Telephone: (505) 709-8125
Hours of Operation: N/A	
Name and Title of Person completing this report form: Andrea Cunningham, RN, BSN, Coordinator	

1. Contractor Services.

Early Intervention Services for At-Risk Elementary School Youth and Families

Contractor shall provide facilities, equipment, and qualified personnel necessary to conduct comprehensive early intervention services for at-risk Los Alamos Public Schools (LAPS) elementary school youth and their families, potentially requiring some work after-school, weekends and evenings, by:

1. Provide thirty (30) hours of mental health services per week to identify, advocate, implement, coordinate, administrate, and evaluate services for elementary school-aged at-risk youth and their families on an ongoing basis. These services shall be provided by licensed mental health professionals and shall represent a broad spectrum of support services for these youth and families. Contractor shall be expected to work with local organizations that are already involved, or ought to be involved, with these youth and families.
2. Services shall be supported by clearly identified best practices and family development models. Areas of focus include, but are not limited to:
 - a. Development of plans to support youth and families with positive behavioral management;
 - b. Delinquency prevention, including truancy, vandalism, or other identified at-risk behaviors;
 - c. Alcohol, tobacco and/or substance abuse assessment, prevention, deterrence, and treatment;
 - d. Healthy living and life skills building, guidance, mentoring, leadership development, and other support to improve self-esteem and decision-making;
 - e. Network within LAPS elementary schools, including students, teachers, counselors, nurses, administrators, and other stakeholders to identify at-risk youth and their families;

- f. Conduct outreach to at-risk LAPS elementary aged youth and their families, including those home-schooled, as well as the County's Social Services Division and/or community providers who regularly interact with elementary school aged youth, such as pediatricians and hospital staff;
- g. Collaborate and partner with community providers to share information, coordinate existing services and programs, as well as avoid duplication of effort;
- h. Identify, assess, implement, coordinate and evaluate best practices for family development oriented services for elementary aged at-risk youth and their families on an ongoing basis;
- i. Interact regularly with other organizations and/or individuals that also provide services to at-risk youth and families within Los Alamos to improve upon continuum of care services including, but not limited to:
 - 1) Assessment of elementary school-age youth needs; and
 - 2) Discussion of evidence-based family development models, and services.
- j. Promote services to parents and coordinate resources that enhance family support;
- k. Manage care coordination for at-risk youth and families, including the development of client-centered goals and plans, progress evaluation, and maintenance of client files and record keeping in accordance with Health Insurance Portability and Accountability Act of 1996 (HIPAA) guidelines; and
- l. Attend community meetings and provide presentations as requested by County.

A. DELIVERABLES: Quarterly progress reports covering services provided to County shall be submitted to the Community Services Department within thirty (30) days from the end of each quarter beginning July 1, 2018. These reports shall include, but not be limited to:

- 1. The number of programs and services plus the participation or attendance levels for those programs and services;
- 2. Evidence of efforts to develop and market events, programs, and services;
- 3. Details on outcome-based results for the appropriate scope of work;
- 4. A bulleted account of all services, displays, exhibits, programs or other activities conducted which relate to the requested scope of work;
- 5. A description of the collaborative efforts developed in relation to the scope of work;
- 6. Financial information regarding the use of County funding plus an annual financial review or audit, if applicable;
- 7. A description of the opportunities for youth and adult feedback and input regarding programs and services, as well as how this information will be incorporated into the design and implementation of new and existing programs and services; and
- 8. A report on efforts to coordinate programs/events/activities with other local organizations.

Quarterly Report on Deliverables Above:

Programs and services provided in collaboration with additional community providers and organizations:

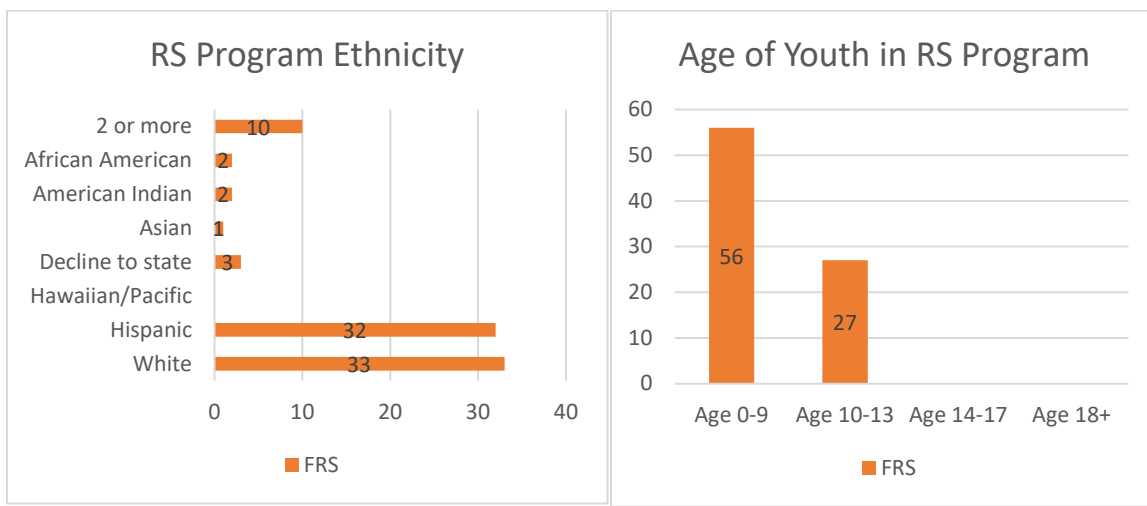
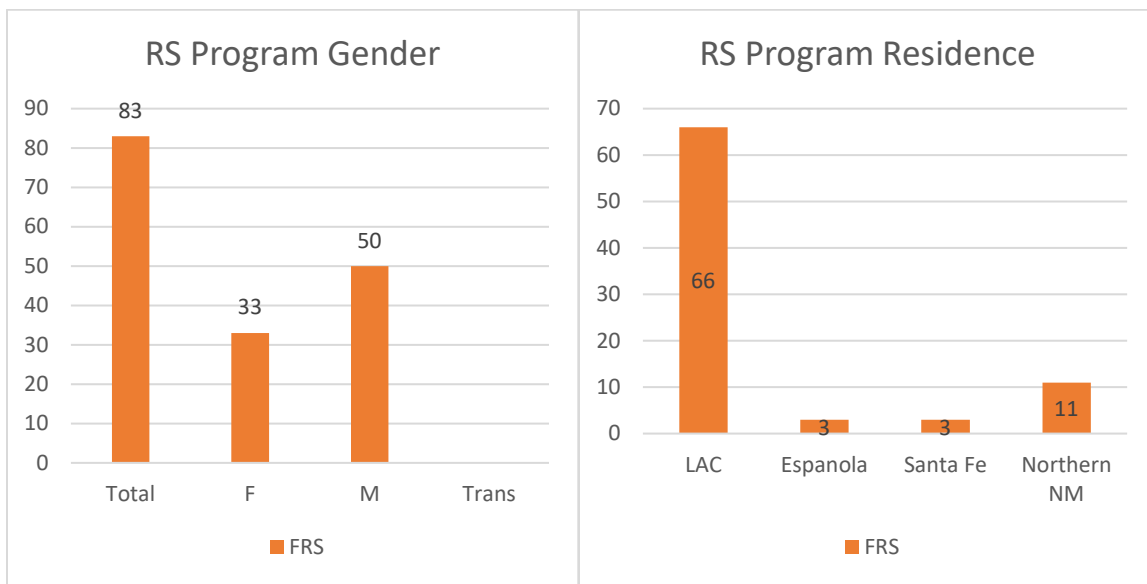
JJAB Committee Participation: JJAB contractors participate as members in the following committees: Community Health Council, DWI Council, Youth Resiliency, and Domestic Violence. They also participate in ad-hoc committees as needed.

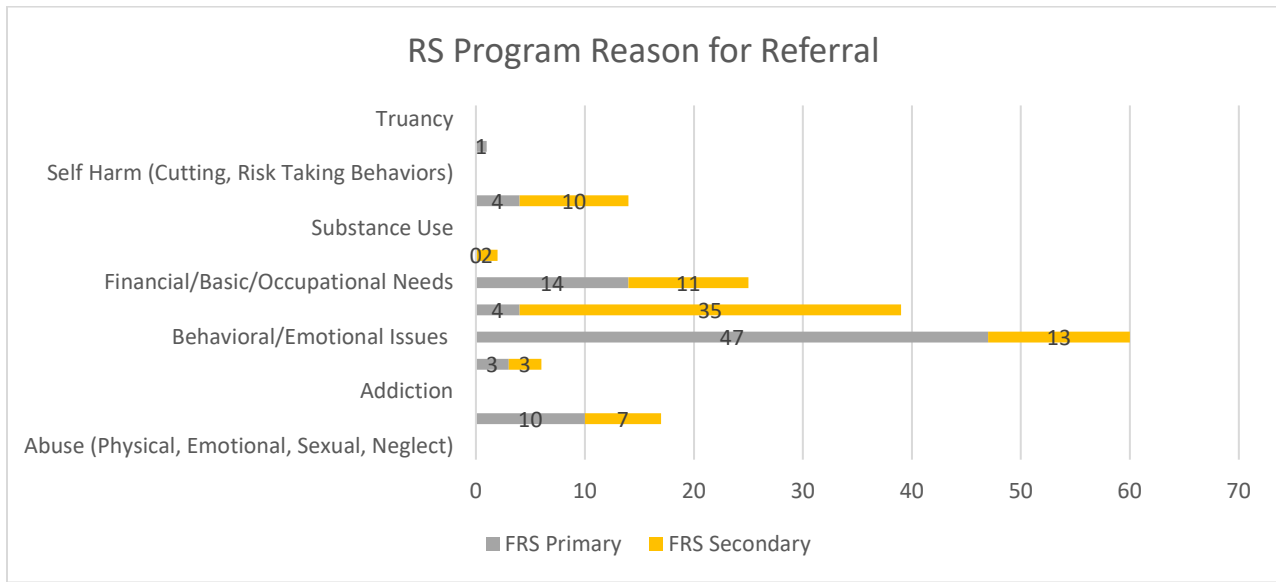
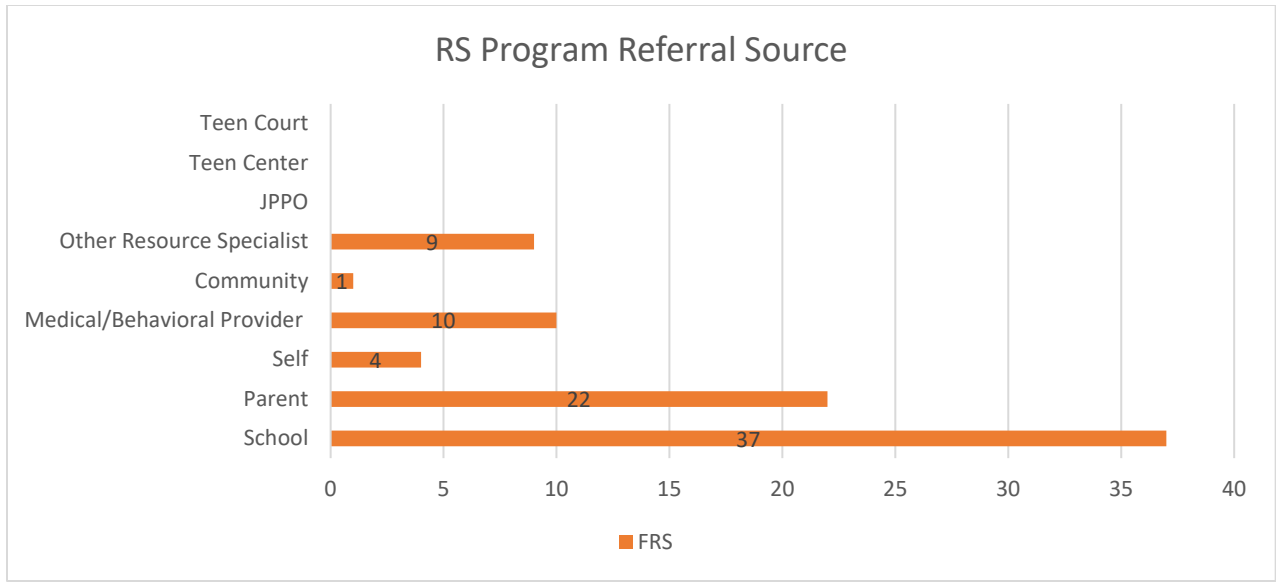
JJAB Direct Contract Programs:

Resource Specialist (RS):

The Family Resource Specialist (FRS) program provides case management and community support services to elementary school age children and their families. They help families find support and connect to services and resources. Currently, resource specialists are serving all five elementary schools in Los Alamos and White Rock. Additional funding: CYFD and LAPS Additional Collaboration: LAPS, community resources and providers.

	FRS
Number of Non-Duplicated Youth served this FY	83
Number of Youth/Family interactions this FY	982
Number of Non-Duplicated Parents/Family Served	261
Number of Families Receiving Social Services	43
Number of Youth exiting program	32





Parent Comments:

Danielle always took a keen interest in the case, and we appreciated her help. Honestly, sometimes it is just nice to have an extra person to talk to during a difficult situation and she also provided that.

Santina is a true blessing. I am thankful that I know her, and I couldn't have made it without her support and kindness. She is the best!!!

Danielle was responsive, empathetic and approachable. I am so thankful for this kind of program in my community.

Organizations/Resources in Collaboration with RS Program:

Private Tutor, Outpatient Therapist, Outpatient Psychiatrist, JJAB Programs, Faith Based Organizations, LAPS, Inside Out, AA meetings, Santa Fe Mountain Center, Parents Reaching out, Family Council, Life Skills Group, Community Service, CYFD-Childcare Program, Las Cumbres, Medical Services/Children's Clinic, Mesa Vista Wellness, White Rock United Methodist Church, Self Help, Pegasus, UNM-LA, North Star Psychiatry, LA Cares, Santa Fe Food Depot, DALA, WIOA Program, DVR, SSDI, Help NM, Los Alamos Teen Center, Saturday School, Academic Time, Horse Back Riding Lessons, YMCA Reach and Rise Mentorship, Legal Aid NM, Education re: Substance Use, Youth Shelters, Catholic Charities, Food Stamps (SNAP/TANIFF programs), HOPE, In- School supports, Somos Amigos, Family Council, Family Strengths Network, First Born, El Centro Clinic

JJAB Outreach – January, February, March 2019

LA Daily Post Articles:

01/17/19 – David Woodruff named JJAB Chair

03/20/19 – JJAB 15 years article

LA Reporter Articles:

03/13/19 – JJAB 15 years article

KRSN Interviews

02/27/19 – Lisa Zuhn and Danielle Sutherland discussed JJAB Programs

Community Events:

01/31/19 – Collaborated with Mesa Public Library for Teen Gamer Event

03/02/19 – Information Booth at the FSN Early Intervention Fair

03/19/19 – Attended LAC County Council Meeting to support Social Services presentation

03/28/19 – Resource Specialist information booth at Teen Center

FY2019 Financial Information:

<u>Funding \$49,900</u>	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
<u>Type of Expense</u>				
<u>Program Services</u>	\$7,833.22	\$8,303.31	\$11,885.68	
<u>Personnel Costs</u>	\$1,026.99	\$1,379.06	\$2,346.34	
<u>Total Expenses</u>	\$8,860.21	\$9,682.37	\$14,232.02	